

**PayPal – Student Enablement Program**

**Training schedule Format**

**Date: 23/03/2023**

College Name: Dayananda Sagar College of Arts, Science and Commerce, Kumaraswamy Layout					
Course Name: Certificate Course on CRM					
Student Count: 60					
Accommodation Availability (Yes/No)- NO					
Timings: 9.00 AM - 01.00 PM (Forenoon)					
02.00 PM - 05.00 PM (Afternoon)					
S.NO	DATE	BATCHES		HOURS PER DAY	CUMULATIVE HOURS
		FN	AN		
1	23/03/2023	2	2	7 HOURS	7
2	24/03/2023			7 HOURS	14
3	25/03/2023			7 HOURS	20
4	27/03/2023	2	2	7 HOURS	27
5	28/03/2023			7 HOURS	35
6	29/03/2023			7 HOURS	42
7	30/03/2023			7 HOURS	49
8	31/03/2023			7 HOURS	56
9	01/04/2023	2	2	7 HOURS	63
10	03/04/2023			7 HOURS	70
11	05/04/2023			7 HOURS	77
12	06/04/2023			7 HOURS	84
13	08/04/2023			7 HOURS	91
14	10/04/2023			7 HOURS	98
15	11/04/2023			7 HOURS	105
16	12/04/2023			7 HOURS	112
17	13/04/2023			7 HOURS	119

18	14/04/2023			7 HOURS	126
19	15/04/2023	2	2	7 HOURS	133
20	17/04/2023			7 HOURS	140

  
 Sunanda Devi  
 17/3/23  
 SPOC Signature & College Seal

  
 Principal Seal & Signature  
 Homanth Uppala M.Sc.  
 Vice-Principal & HOD  
 Dayananda Sagar College of Arts  
 Science & Commerce  
 Shivaji Malleshwara Hills, Kumaraswamy Layout,  
 Bangalore - 560 111, India.

An initiative of



Implemented by



# STUDENT ENABLEMENT PROGRAM

## CERTIFICATE OF RECOGNITION

This is to certify that

**PAVITHRA K**

has successfully completed the course on Certificate Course on CRM

with Grade **B** under PayPal Student Enablement Program held from 23 March 2023 to 19 April 2023

at Dayananda Sagar College of Arts, Science and Commerce, Bengaluru, Karnataka

C.No: G-2023-G3230-0019 | Date: 19 April 2023

Mouli V

VP Global Credit Risk, Seller Risk, and  
Collections (GCSC) & Site Lead, PayPal India

Hari Balachandran  
Chief Executive Officer, ICT Academy

verify at [verify.ictacademy.in](http://verify.ictacademy.in)

An initiative of



Implemented by



# STUDENT ENABLEMENT PROGRAM

## CERTIFICATE OF RECOGNITION

This is to certify that

**DEEPIKA M**

has successfully completed the course on Certificate Course on CRM  
with Grade **B** under PayPal Student Enablement Program held from 23 March 2023 to 19 April 2023  
at Dayananda Sagar College of Arts, Science and Commerce, Bengaluru, Karnataka

C.No: G-2023-G3230-0011 | Date: 19 April 2023

Mouli V

VP Global Credit Risk, Seller Risk, and  
Collections (GCSC) & Site Lead, PayPal India

verify at [verify.ictacademy.in](http://verify.ictacademy.in)

Hari Balachandran  
Chief Executive Officer, ICT Academy







Sl. No	Reg id	Student Name	23.03.2023		End Date: 10.04.2023											
			23-Mar	24-Mar	25-Mar	27-Mar	28-Mar	29-Mar	30-Mar	31-Mar	01-Apr	03-Apr	05-Apr	06-Apr	08-Apr	
35	130114	Jeeva	P	P	P	P	A	P	P	P	P	P	A	P	P	P
36	130124	Gagan	A	P	P	P	A	A	P	P	P	P	A	P	P	P
37	130152	Nikitha	P	P	P	P	A	A	P	P	P	P	A	P	P	P
38	130154	Govardhan	P	P	P	P	A	A	P	P	P	P	A	P	P	P
39	130183	Guru Prasad	P	P	P	P	A	A	P	P	P	P	A	P	P	P
40	130200	Yogendra	P	P	P	P	A	A	P	P	P	P	A	P	P	P
41	130227	Sanjay	P	P	P	P	A	A	P	P	P	P	A	P	P	P
42	130235	Vivek	P	P	P	P	A	A	P	P	P	P	A	P	P	P
43	130246	Sree	P	P	P	P	A	A	P	P	P	P	A	P	P	P
44	130248	Sahana J	P	P	P	P	A	A	P	P	P	P	A	P	P	P
45	130254	Pavana	P	P	P	P	A	A	P	P	P	P	A	P	P	P
46	130283	Shashank A C	P	P	P	P	A	A	P	P	P	P	A	P	P	P
47	130296	Monika	P	P	P	P	A	A	P	P	P	P	A	P	P	P
48	130311	Raghavendra	P	P	P	P	A	A	P	P	P	P	A	P	P	P
49	130340	Sai Sharath	P	P	P	P	A	A	P	P	P	P	A	P	P	P
50	130352	Pooja S	P	P	P	P	A	A	P	P	P	P	A	P	P	P
51	130450	Megha	P	P	P	P	A	A	P	P	P	P	A	P	P	P
52	130567	Harsha	A	A	P	P	P	P	P	P	P	P	A	P	P	P
53	130580	Nehal	A	A	P	P	P	P	P	P	P	P	A	P	P	P
54	134753	Arun K	P	P	P	P	A	A	P	P	P	P	A	P	P	P
55	134758	Rithika	P	P	P	P	A	A	P	P	P	P	A	P	P	P
56	134824	Bhoomika	A	A	P	P	P	P	P	P	P	P	A	P	P	P
57	134859	Thejaswi	A	P	P	P	P	P	P	P	P	P	A	P	P	P
58	144801	Swathi S	D	P	P	P	A	A	P	P	P	P	A	P	P	P
59	144808	Sathyaki	P	P	P	P	A	A	P	P	P	P	A	P	P	P
60	145693	Jagruiti	P	P	P	P	A	A	P	P	P	P	A	P	P	P
No of Hrs.																
No of Students Present			49	48	44	48	52	48	52	48	44	52	48	43	46	
No of Students Absent			11	12	16	12	8	10	8	12	16	8	13	17	14	
Signature of the Trainer			<i>[Signature]</i>	<i>[Signature]</i>	<i>[Signature]</i>	<i>[Signature]</i>	<i>[Signature]</i>	<i>[Signature]</i>	<i>[Signature]</i>	<i>[Signature]</i>	<i>[Signature]</i>	<i>[Signature]</i>	<i>[Signature]</i>	<i>[Signature]</i>	<i>[Signature]</i>	<i>[Signature]</i>

*[Signature]*  
Trainer Signature

*[Signature]*  
SPOC Signature & College Seal

Principal Seal & Signature

*[Signature]*  
Nemritha Upale M.Sc  
Vice - Principal & HOD  
Dayananda Sagar College of Arts  
Science & Commerce  
Vijaya Mallahwara Hills, Kumaraswamy Layout  
Bangalore - 560 111, India

Student Enablement Program - A CSR Initiative by PayPal

Attendance Softskills

Batch id 2 : G3230

Note: Mark 'P' for Present and 'A' for Absent

Name of the College : Dayananda Sagar College of Arts, Science and Commerce

Course Name : Softskills (Certificate Course on CRM )

Trainer Name : Ms.Manisha B. Belani

Sl. No	Reg id	Student Name	Starte Date: 10.04.2023		End Date : 15.04.2023			
			10-Apr	11-Apr	12-Apr	13-Apr	14-Apr	15-Apr
1	128631	Chennayya B	P	P	P	P	P	P
2	128642	DARSHAN C	P	P	P	P	P	P
3	128647	Darshan Gowda A	P	P	P	P	P	P
4	128652	Jeevan T K	P	P	P	P	P	P
5	128674	Suhas J	P	P	P	P	P	P
6	128787	Adithya KB	P	P	P	P	P	P
7	129913	Shashank R	P	P	P	P	P	P
8	129918	Richitha N Girish	P	P	P	P	P	P
9	129922	Chirag b Rajpurohit	P	P	P	P	P	P
10	129925	Karthik M R	P	P	P	P	P	P
11	129926	Abisha S	P	P	P	P	P	P
12	129930	Deepika M	P	P	P	P	P	P
13	129931	Chaithra M S	P	P	P	P	P	P
14	129935	Srihari A	P	P	P	P	P	P
15	129941	Chithan A	P	P	P	P	P	P
16	129943	Kushal Balaji V	P	P	P	P	P	P
17	129944	Chandana S	P	P	P	P	P	P
18	129946	Koushik Murugan	P	P	P	P	P	P
19	129951	Darshan H	P	P	P	P	P	P
20	129954	Lanchana Lokesh	P	P	P	P	P	P
21	129956	Abhigna Prabodh	P	P	P	P	P	P
22	129957	Anirudh R Koushik	P	P	P	P	P	P
23	129965	Prakash Sen	P	P	P	P	P	P
24	129966	Manjush G	P	P	P	P	P	P
25	129972	Gowri C P	P	P	P	P	P	P
26	129973	Karthik P	P	P	P	P	P	P
27	129976	Chandana B	P	P	P	P	P	P
28	129984	Nikhil Moorthy	P	P	P	P	P	P
29	129996	Narendra Babu V	P	P	P	P	P	P
30	130000	Pavithra K	P	P	P	P	P	P
31	130007	Darshan N	P	P	P	P	P	P
32	130012	Adwaith V	P	P	P	P	P	P
33	130036	Lalitha D	P	P	P	P	P	P
34	130111	Hafiza A	P	P	P	P	P	P
35	130114	Jeeva M	P	P	P	P	P	P
36	130124	Gagan D	P	P	P	P	P	P
37	130152	Nikitha Kb	P	P	P	P	P	P
38	130154	Govardhan Reddy.p	P	P	P	P	P	P
39	130183	Guru Prasad K	P	P	P	P	P	P

17 7 HOURS 18 PER DAY 19



Sl. No	Reg id	Student Name	Starte Date: 10.04.2023		End Date : 15.04.2023		17	18	19
			10-Apr	11-Apr	12-Apr	13-Apr	14-Apr	15-Apr	
40	130200	Yogendra M S	P	P	P	P	P	P	
41	130227	Sanjay P	P	A	A	A	A	P	
42	130235	VIVEK s	P	P	A	P	P	P	
43	130246	Sree Ram k	A	P	P	P	P	A	
44	130248	Sahana J Upadhyaya	P	P	P	P	P	P	
45	130254	Pavana R N	P	P	P	P	A	P	
46	130283	SHASHANK A C	P	P	P	P	P	P	
47	130296	Monika P	A	P	P	P	P	P	
48	130311	Raghavendra J	P	P	P	A	P	A	
49	130340	Sai Sharath c	P	P	P	P	P	P	
50	130352	Pooja S	P	P	P	P	P	P	
51	130450	Megha BK	A	P	P	P	P	P	
52	130567	Harsha S	P	P	P	P	P	P	
53	130580	Nehal V	A	P	P	P	P	A	
54	134753	Arun K Shinde	P	P	A	P	P	P	
55	134758	Rithika M	P	P	P	A	P	P	
56	134824	Bhoomika R	P	P	A	P	A	A	
57	134859	Thejaswi S	P	A	A	A	A	P	
58	144801	Swathi S Mane	P	P	P	P	P	P	
59	144808	SATHYAKI U	P	P	P	P	A	P	
60	145693	Jagruti D	P	A	P	P	A	P	
	No of Hrs.		7	7	7	7	6	6	
	No of Students Present								
	No of Students Absent								
	Signature of the Trainer		<i>Monika Patel</i>	<i>Monika Patel</i>	<i>Monika Patel</i>	<i>Monika Patel</i>	<i>Monika Patel</i>	<i>Monika Patel</i>	

*Monika Patel*  
Trainer Signature

*Pushpa*

*Arunadhevi*  
SPOC Signature & College Seal



*Arunadhevi*

for Hemanth Uppala M.Sc  
Vice - Principal & HOD  
Dayananda Sagar College of Arts  
Science & Commerce  
Sri Vigneshwara Hills, Kumaraswamy Layout  
Bangalore - 560 111, India



College Name : Dayananda Sagar College of Arts, Science and Commerce

Start date : 23.03.2023

Course Name : Certificate Course on CRM

End Date: 10.04.2023

Trainer Name : Mr.Gowtham Narra

Batch id : G2966

S.No	Chapter	PlanCode	Subtopic	Methodology	Duration	Training Status	
						Training Date	Trainer signature
<b>Stage 1</b>							
1	Introduction To CRM		What is CRM, Components of CRM, History of CRM, Objectives of CRM	Lecture	1	23-03-2023	<i>[Signature]</i>
			Introduction to Salesforce, History of Salesforce	Lecture	1	23-03-2023	<i>[Signature]</i>
	Introduction To Salesforce		Basics of Cloud Computing, Advantages and Disadvantages of Cloud Computing	Lecture	1	23-03-2023	<i>[Signature]</i>
			What is cloud-based CRM, Features of cloud-based CRM, Introduction to Trailhead Platform	Lecture, Demo&Hands-on	1	23-03-2023	<i>[Signature]</i>
	Salesforce Fundamentals		Discussion on Trailhead Profile, Badges, Points, Modules, Project	Lecture, Demo&Hands-on	1	23-03-2023	<i>[Signature]</i>
			Salesforce Platform basics, Trailhead Playground Management	Lecture, Demo&Hands-on	1	23-03-2023	<i>[Signature]</i>
	Trailhead Platform		Introduction to the Platform Developer 1 Certification	Lecture, Demo&Hands-on	1	23-03-2023	<i>[Signature]</i>
			Introduction to AWS Computing, Creating Trailhead account	Lecture, Demo&Hands-on	1	24-03-2023	<i>[Signature]</i>
			Salesforce Platform basics, Trailhead Playground Management, Introduction to Objects and Fields	Lecture, Demo&Hands-on	1	24-03-2023	<i>[Signature]</i>
			Objects and Fields	Lecture, Demo&Hands-on	1	24-03-2023	<i>[Signature]</i>
2	Data Modelling and Management		Data types available in Salesforce Platform, Relationship, Types of Relationships	Lecture, Demo&Hands-on	1	24-03-2023	<i>[Signature]</i>
			Formula Fields, Roll-up Summary Fields	Lecture, Demo&Hands-on	1	24-03-2023	<i>[Signature]</i>
			Junction Object, Data Modeling	Lecture, Demo&Hands-on	1	24-03-2023	<i>[Signature]</i>
	Data Modelling		Data Management	Lecture, Demo&Hands-on	1	24-03-2023	<i>[Signature]</i>
			Formulas and Validations	Lecture, Demo&Hands-on	1	24-03-2023	<i>[Signature]</i>
			Build a Data Model for a Recruiting App	Lecture, Demo&Hands-on	1	24-03-2023	<i>[Signature]</i>
			Picklist Administration	Lecture, Demo&Hands-on	1	25-03-2023	<i>[Signature]</i>
			B2B Commerce on Lightning Experience Data Model	Lecture, Demo&Hands-on	1	25-03-2023	<i>[Signature]</i>

S.No	Chapter	PlanCode	Subtopic	Methodology	Duration	Training Status	
			Marketing Cloud Data Management	Lecture, Demo&Hands-on	1	25-03-2023	Att
		User Management	Salesforce User Basics	Lecture, Demo&Hands-on	1	25-03-2023	Att
		User Management	User Authentication	Lecture, Demo&Hands-on	1	25-03-2023	Att
			<b>Revision</b>	Lecture	2	25-03-2023	Att
			<b>Questions Discussion</b>	Lecture	2	25-03-27/03	Att
			<b>Assessment</b>	Test	1	27-03-2023	Att
<b>Stage 2</b>							
3	Data Modelling and Management	User Management	User Management	Lecture, Demo&Hands-on	1	27-03-2023	Att
			Data Security	Lecture, Demo&Hands-on	1	27-03-2023	Att
			Permission Set Groups	Lecture, Demo&Hands-on	1	27-03-2023	Att
		Salesforce Flow	Flow Basics	Lecture, Demo&Hands-on	1	27-03-2023	Att
			Flow Builder	Lecture, Demo&Hands-on	1	27-03-2023	Att
			Build a Simple Flow	Lecture, Demo&Hands-on	1	27-03-2023	Att
			Salesforce Flow	Lecture, Demo&Hands-on	1	28-03-2023	Att
			Screen Flow distribution	Lecture, Demo&Hands-on	1	28-03-2023	Att
				Automate Business Processes for a Recruiting App	Lecture, Demo&Hands-on	1	28-03-2023
4	Logic And Process Automation	Process Automation	Automate Your Business Processes with Salesforce Flow	Lecture, Demo&Hands-on	1	28-03-2023	Att
			Platform Developer 1 Certification Prep: Process Automation and Logic	Lecture, Demo&Hands-on	1	28-03-2023	Att
			Process Automation Specialist	Lecture, Demo&Hands-on	1	28-03-2023	Att
			Process Automation Specialist	Lecture, Demo&Hands-on	1	28-03-2023	Att
			Process Automation Specialist	Lecture, Demo&Hands-on	1	28-03-2023	Att
			Process Automation Specialist	Lecture, Demo&Hands-on	1	29-03-2023	Att
			Process Automation Specialist	Lecture, Demo&Hands-on	1	29-03-2023	Att
				Visualforce Basics, Lightning Experience Development	Lecture, Demo&Hands-on	1	29-03-2023
5	User Interface	User Interface	Lightning Web Components Basics	Lecture, Demo&Hands-on	1	29-03-2023	Att
			User Interface API	Lecture, Demo&Hands-on	1	29-03-2023	Att
			Customize the User Interface for a Travel Approval App	Lecture, Demo&Hands-on	1	29-03-2023	Att
				<b>Revision</b>	Lecture	2	29-03-2023
			<b>Questions Discussion</b>	Lecture	2	30-03-2023	Att
			<b>Assessment</b>	Test	1	30-03-2023	Att



S. No.	Chapter	PlanCode	Subtopic	Methodology	Duration	Training Status	
<b>Stage 3</b>							
5	User Interface	User Interface	Customize the user Interface for a Recruiting App	Lecture, Demo&Hands-on	1	30-03-2023 <i>Q&amp;A</i>	
			Platform Developer I Certification Prep: User Interface	Lecture, Demo&Hands-on	1	30-03-2023 <i>Q&amp;A</i>	
7	Debug and Deployment Tools	Apex Basics	Build Apex Coding Skills	Lecture, Demo&Hands-on	1	30-03-2023 <i>Q&amp;A</i>	
			Quick Start - Apex	Lecture, Demo&Hands-on	1	30-03-2023 <i>Q&amp;A</i>	
			Developer Console Basics	Lecture, Demo&Hands-on	1	30-03-2023 <i>Q&amp;A</i>	
			Use Apex to Automate Business Processes	Lecture, Demo&Hands-on	1	30-03-2023 <i>Q&amp;A</i>	
			Use Apex to Automate Business Processes	Lecture, Demo&Hands-on	1	31-03-2023 <i>Q&amp;A</i>	
			Apex Basics & Database	Lecture, Demo&Hands-on	1	31-03-2023 <i>Q&amp;A</i>	
	Debug and Deployment Tools			Apex Triggers	Lecture, Demo&Hands-on	1	31-03-2023 <i>Q&amp;A</i>
				Database & NFT Basics	Lecture, Demo&Hands-on	1	31-03-2023 <i>Q&amp;A</i>
				Search Solution Basics	Lecture, Demo&Hands-on	1	31-03-2023 <i>Q&amp;A</i>
				Platform Events Basics	Lecture, Demo&Hands-on	1	31-03-2023 <i>Q&amp;A</i>
				Apex Specialist	Lecture, Demo&Hands-on	1	31-03-2023 <i>Q&amp;A</i>
				Apex Specialist	Lecture, Demo&Hands-on	1	31-03-2023 <i>Q&amp;A</i>
				Apex Specialist	Lecture, Demo&Hands-on	1	01-04-2023 <i>Q&amp;A</i>
				Apex Specialist	Lecture, Demo&Hands-on	1	01-04-2023 <i>Q&amp;A</i>
8	Testing	Apex Testing	Apex Testing	Lecture, Demo&Hands-on	1	01-04-2023 <i>Q&amp;A</i>	
			Asynchronous Apex	Lecture, Demo&Hands-on	1	01-04-2023 <i>Q&amp;A</i>	
			Apex Integration Services	Lecture, Demo&Hands-on	1	01-04-2023 <i>Q&amp;A</i>	
			Apex Integration Services	Lecture, Demo&Hands-on	1	01-04-2023 <i>Q&amp;A</i>	
			Apex Integration Services	Lecture, Demo&Hands-on	1	01-04-2023 <i>Q&amp;A</i>	
<b>Revision</b>				Lecture	2	01/04-03/04 <i>Q&amp;A</i>	
<b>Questions Discussion</b>				Lecture	2	03-04-2023 <i>Q&amp;A</i>	
<b>Assessment</b>				Test	1	03-04-2023 <i>Q&amp;A</i>	
<b>Stage 4</b>							
	Revision 1			Lecture	3	03-04-2023 <i>Q&amp;A</i>	
	Questions Discussion 1			Lecture	3	03/04-03/04 <i>Q&amp;A</i>	
	Assessment 1			Test	2	05-04-2023 <i>Q&amp;A</i>	
	Revision 2			Lecture	3	05-04-2023 <i>Q&amp;A</i>	
	Questions Discussion 2			Lecture	3	05/04-06/04 <i>Q&amp;A</i>	
	Assessment 2			Test	2	06-04-2023 <i>Q&amp;A</i>	
	Revision 3			Lecture	3	06-04-2023 <i>Q&amp;A</i>	
	Questions Discussion 3			Lecture	4	06/04-08/04 <i>Q&amp;A</i>	
	Assessment 3			Test	2	08-04-2023 <i>Q&amp;A</i>	



S.No	Chapter	PlanCode	Subtopic	Methodology	Duration	Training Status

*[Handwritten Signature]*  
SPOC Signature & College Seal

*[Handwritten Signature]*  
Trainer signature

*[Handwritten Signature]*  
principal Seal & Signature

Hemant Uppale M.Sc  
Vice-Principal & HOD  
Dayanande Sagar College of Arts  
Science & Commerce  
Shelge Maleshvara Hill, Kumarawamy Layout  
Bangalore - 560 111, India



## 40 Hrs. -Softskills- Session Plan



## Paypal -Student Enablement Program

Trainer Name : Ms Manisha B. Belani

Start Date: 10.04.2023

Institution Name: Dayananda Sagar College of Arts, Science and Commerce, Bengaluru

End Date: 15.04.2023

Course Name : -Softskills

Batch id : G3230

Sno	MODULE NAME	TOPICS COVERED	DURATION (IN HOURS)	Training Date	TrainerSignature
1	Communication_Basics	Communication: Basics and Importance	1	10 <sup>th</sup> April 23	Manisha Belani
2		Speaking: Greetings and Introductions	1	10 <sup>th</sup> April 23	Manisha Belani
3		Pronunciation, Vocabulary	1	10 <sup>th</sup> April 23	Manisha Belani
4		Tips to improve communication	1	10 <sup>th</sup> April 23	Manisha Belani
5		Visual Communication	1	10 <sup>th</sup> April 23	Manisha Belani
6		Assertive Communication	1	10 <sup>th</sup> April 23	Manisha Belani
7	Communication_Workplace	Self-Presentation: Making a Great First Impression, Excelling at Interviews, Group Discussion	2	11 <sup>th</sup> April 23	Manisha Belani
8		Writing: (Write for a Purpose, Effective Notes, Emails, Resumes (Diff b/w Resume, CV, Biodata) and Reports, Effective Summary)	2	11 <sup>th</sup> April 23	Manisha Belani
9		Speaking: (On the Telephone, Making Requests, Buyer Seller Interactions, Saying No or Refusing Politely, Workolace Conversations, Presenting and Seeking	2	11 <sup>th</sup> April 23	Manisha Belani
10	Success in Job Interview	How to Prepare for Job Interview - Gaining Confidence	1	11 <sup>th</sup> April 23	Manisha Belani
11		How to Prepare for Job Interview - Getting Ready	1	12 <sup>th</sup> April 23	Manisha Belani
12		How to Conduct Yourself at the Venue	1	12 <sup>th</sup> April 23	Manisha Belani
13		How to Answer Questions During the Interview	1	12 <sup>th</sup> April 23	Manisha Belani

Sno	MODULE NAME	TOPICS COVERED	DURATION (IN HOURS)	Training Date	TrainerSignature
14		How to Effectively Conclude the Interview	1	12 <sup>th</sup> April 23	Munisha Behra
15		How to Follow-up after the Interview	1	12 <sup>th</sup> April 23	Munisha Behra
16		Ace your Job Interview	1	12 <sup>th</sup> April 23	Munisha Behra
17		Mock Interview	1	12 <sup>th</sup> April 23	Munisha Behra
18	Problem Solving	Introduction to Critical Thinking & Apply Critical Thinking to Analyse Data	1	17 <sup>th</sup> April 23	Munisha Behra
19		Introduction to Creative Thinking & Creative Thinking: Apply Design Thinking	2	17 <sup>th</sup> April 23	Munisha Behra
20		Introduction to Decision Making & Respond Effectively to a Situation	2	17 <sup>th</sup> April 23	Munisha Behra
21	Attitude and Behavioural Skills	Time and task management	1	17 <sup>th</sup> April 23	Munisha Behra
22	Problem Solving and Critical Thinking	Cost consciousness	1	17 <sup>th</sup> April 23	Munisha Behra
23		Result Orientation: (Introduction, Plan Tasks to Achieve Goals)	1	18 <sup>th</sup> April 23	Munisha Behra
24		Self-Awareness	2	18 <sup>th</sup> April 23	Munisha Behra
25		Values and Beliefs: Make Ethical Decisions	2	18 <sup>th</sup> April 23	Munisha Behra
26		Emotional Intelligence (Stress management)	2	18 <sup>th</sup> April 23	Munisha Behra
27		Responding to Change: Understand and Adjust to Change	2	19 <sup>th</sup> April 23	Sushma
28		Personal Health, Hygiene, and Grooming	2	19 <sup>th</sup> April 23	Sushma
29		Adopting safety practices: (Basic First Aid, Health, Environment, and Safety Awareness)	2	19 <sup>th</sup> April 23	Sushma

Munisha Behra  
Signature of the Trainer

*Sushma*  
Heranith Upadhyay M.Sc.  
Vice-Chancellor (HOD)  
Dayananda Sagar College of Arts  
Science & Commerce

*Sushma*  
SPOC Signature & College Seal

