Dayananda Sagar College of Arts, Science and Commerce



Criterion 2

Teaching-Learning and Evaluation

Student Satisfaction Survey Analysis

Academic Year 2020 – 2021

SSS Questions

Guidelines for Students

NAAC (National Assessment and Accreditation Council) is conducting a student satisfaction Survey regarding Teaching-Learning and Evaluation, which will help to upgrade the quality in higher education. A student will have to respond to all the questions given in the following format with his/her sincere effort and thought. His/her identity will not be revealed.

A) Age:

Sl No	UG Program	PG Program
	(B/W 19 to 27)	(B/W 20 to 28)
1	1121	364

B) Gender: Open end (Condition is the response should be a number b/w 19 to 30) only in google form

C) Gender: Male Female Other

Sl No		UG Program		PG Program		
	(B/W 19 to 27)			(B/W 20 to 28)		
	Male Female		Male	Female		
1	730 391		196	168		

Q1. During the Lock Down how frequently online classes were happening? *

Sl. No	Daily	Alternate Days	Weekly Twice	When required	No Classes
1	1175	140	32	71	67

Q2. How much of the syllabus was covered in the course in which you are studying? *

Sl. No	90% to 100%	75 to 89%	55 to 74%	30 to 54%	Below 30%
1	474	522	249	133	107

Q3. How well was the teacher technically equipped to handle online classes? *

Sl. No	Thoroughly	Satisfactorily	Average	Poorly	Not at all equipped
1	175	598	532	143	37

Q4. How well was teachers' subject preparation for the online classes? $\mbox{*}$

Sl. No	Thoroughly	Satisfactorily	Average	Poorly	Not at all equipped
1	244	626	475	108	32

Q5. How well were the teachers able to communicate during online classes? *

Sl. No	Always effective	Sometimes effective	Just satisfactorily	Generally ineffective	Very poor
1	306	454	468	161	96

Q6. The teachers' approach towards online teaching can best be described as *

Sl. No	Excellent	Very good	Good	Fair	Poor
1	163	333	566	298	142

Q7. How was the internal assessment conducted? *

Sl. No	Online	Offline	Both
1	906	328	251

Q8. Fairness of the online internal evaluation process by the teachers. *

Sl. No	Always fair	Usually, fair	Sometimes fair	Usually, unfair	Unfair
1	558	540	275	65	47

Q9. Your performance in internal assessment was being discussed with you? *

Sl. No	Every time	Usually	Sometimes	Rarely	Never
1	341	423	349	158	214

Q10. The institution takes active interest in promoting internship, student exchange, field visit opportunities for students. *

Sl. No	Regularly	Often	Sometimes	Rarely	Never
1	271	365	384	204	261

Q11. The teaching and mentoring process in your institution addresses your academic and non-academic requirements.

Sl. No	Completely	Significantly	Moderately	Marginally	Not at all
1	275	450	454	182	124

Q12. The institution provides multiple opportunities to learn and grow. *

Sl. No	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
1	243	564	442	151	85

Q13. Teachers inform you about your expected competencies, course outcomes and programme outcomes. *

Sl. No	Every time	Usually	Sometimes	Rarely	Never
1	310	497	399	170	109

Q14. Your mentor does a necessary follow-up with an assigned task to you. *

Sl. No	Every time	Usually	Sometimes	Rarely	Never
1	341	478	397	167	102

Q15. The teachers illustrate the concepts through examples and applications. *

Sl. No	Every time	Usually	Sometimes	Rarely	Never
1	375	531	368	149	62

Q16. The teachers identify your strengths and encourage you with providing right level of challenges. *

Sl. No	Fully	Reasonably	Partially	Slightly	Not at all
1	285	466	339	196	199

Q17. Teachers are able to identify your weaknesses and help you to overcome them. *

Sl. No	Every time	Usually	Sometimes	Rarely	Never
1	269	406	340	242	228

Q18. The institution involves students in the quality improvement of the teaching learning process. *

Sl. No	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
1	232	533	451	176	93

Q19. The institution/ teachers enable students to apply the theoretical concepts to practical applications. *

Sl. No	To a great extent	Moderate	Some what	Very little	Not at all
1	227	551	392	195	120

Q20. During this Covid Academic term, teachers encouraged you to participate in online extracurricular activities. *

Sl. No	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
1	306	579	393	133	74

Q21. Efforts are made by the institution/ teachers to prepare you for better placement/self-employment.*

Sl. No	To a great extent	Moderate	Some what	Very little	Not at all
1	369	574	336	179	127

Q22. The overall quality of teaching-learning process in your institution is very good. *

Sl. No	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
1	246	596	431	136	76

Q23. The Counselling by your institution/teachers during Lock down for your mental health and well-being was very good \ast

Sl. No	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
1	203	486	487	167	142

Q24. What percentage of teachers use ICT-enabled tools like LCD Projectors, multimedia, web-based learning and national e-resources while teaching? *

Sl. No	90% to 100%	75 to 89%	55 to 74%	30 to 54%	Below 30%
1	246	464	370	187	218

Q25. My institution took necessary Covid prevention protocols during the University Examinations as well as while conducting offline classes *

Sl. No	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
1	252	538	425	151	119

Q26. If you were to award rating of your institution in terms of "stars" in relation to quality of teaching learning and evaluation, what would be your rating? *

Sl. No	*****(5	* * * * (4	* * * (3 Star)	* * (2 Star)	* (1 Star)
	Star)	Star)			
1	247	532	449	158	99