

**Dayananda Sagar College of Arts, Science and
Commerce**



Criterion 2

Teaching-Learning and Evaluation

Student Satisfaction Survey Analysis

Academic Year 2022 – 2023

SSS Questions

Guidelines for Students

NAAC (National Assessment and Accreditation Council) is conducting a student satisfaction Survey regarding Teaching-Learning and Evaluation, which will help to upgrade the quality in higher education. A student will have to respond to all the questions given in the following format with his/her sincere effort and thought. His/her identity will not be revealed.

Course *2082

Sl. No	BBA	BCA	B Com	B Sc	MBA	MCA	M Com
1	302	344	791	37	359	197	52

Q1. How much of the curricula and syllabi are covered in the Discipline in which you are studying? *

Sl. No	90-100%	75-89%	55-74%	30-54%	Below 30%
1	327	541	185	82	108

Q2. How much of the syllabus was covered in the class? *

Sl. No	85% to 100%	70 to 84%	55 to 69%	30 to 54%	Below 30%
1	447	462	158	80	96

Q3. How was the internal assessment conducted? *

Sl. No	Offline	Online	Hybrid
1	1169	58	75

Q4. Was your performance in internal assessment discussed with you?

Sl. No	Every time	Usually	Occasionally/ Sometime	Rarely	Never
1	393	507	209	66	68

Q5. The institute takes active interest in promoting internship, student exchange, and field visit opportunities for students. *

Sl. No	Regularly	Often	Sometimes	Rarely	Never
1	246	361	266	169	201

Q6. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.*

Sl. No	Very Well	Significantly	Moderately	Marginally	Not at all
1	495	173	412	92	71

Q7. The institution provides multiple opportunities to learn and grow? *

Sl. No	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
1	195	554	381	71	42

Q8. Teachers inform you about your expected competencies, course outcomes and programme outcomes. *

Sl No.	Every time	Usually	Occasionally/Sometim e	Rarely	Never
1	273	569	270	78	53

Q9. Your mentor does a necessary follow-up with an assigned task to you *

Sl. No	Every time	Usually	Sometimes	Rarely	I don't have a Mentor
1	321	541	253	73	55

Q10. The teachers illustrate the concepts through examples and applications. *

Sl. No	Every time	Usually	Sometimes	Rarely	Never
1	418	534	221	46	24

Q11. The teachers identify your strengths and encourage you with providing right level of challenges.

Sl. No	Fully	Partially	Reasonably	Slightly	Unable to
1	282	280	477	118	86

Q12. Teachers are able to identify your weaknesses and help you to overcome them. *

Sl. No	Every time	Usually	Sometimes	Rarely	Never
1	241	476	274	159	93

Q13. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.. *

Sl. No	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
1	226	524	365	85	43

Q14. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem-solving methodologies for enhancing learning. *

Sl. No	To a great Extent	Moderate	Somewhat	Very Little	Not at all
1	233	560	310	92	48

Q15. Teachers encourage you to participate in online extracurricular activities.. *

Sl. No	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
1	219	555	350	73	46

Q16. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work. *

Sl. No	To a great Extent	Moderate	Somewhat	Very Little	Not at all
1	264	558	296	76	49

Q17. The overall quality of teaching-learning process in your institute is very good.. *

Sl. No	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
1	260	558	333	62	30

Q18. Were all your queries/issues addressed by the institution? *

Sl. No	Every time	Usually	Sometimes	Rarely
1	255	623	233	132

Q19. What percentage of teachers is effectively communicating domain knowledge / IT skills / Soft Skills in the Teaching-Learning Process? *

Sl. No	90-100%	75-89%	55-74%	30-54%	Below 30%
1	275	607	250	68	43

Q20. To what extent practical exposure related to your discipline have been made available to you?? *

Sl. No	90-100%	75-89%	55-74%	30-54%	Below 30%
1	295	566	260	64	58

Q21. What extent of training you are provided in the skill and simulation labs and lab exercises related to your discipline?*

Sl. No	90-100%	75-89%	55-74%	30-54%	Below 30%
1	243	546	279	81	94

Q22. What percentage of teachers use ICT-enabled methods like multimedia, web-based learning and national e-resources while teaching?*

Sl. No	90-100%	75-89%	55-74%	30-54%	Below 30%
1	269	568	255	78	73

Q23. What categories of teachers are involved in the theory and practical classes in your discipline?*

Sl. No	Professors, Associated Professors, Assistant Professors and Others (Lecturers, Tutors, Demonstrators and Residents)	Associated Professors, Assistant Professors and others	Assistant Professors and others	Others	None of the above
1	544	468	147	42	42

Q24. Does your mentor do necessary follow up of the tasks assigned to you? *

Sl. No	Every time	Usually	Occasionally	Rarely	I don't have a Mentor
1	342	539	250	66	46

Q25. What is the level of opportunities provided by your institution to develop employability and entrepreneurship skills to prepare you for your career?*

Sl. No	High Level	Appreciable Level	Marginal Level	Satisfactory Level	No Opportunity
1	232	466	137	344	64

Q26. What is the level of value-added courses / training given by your institution in the area of professional ethics and values, community service, preventive health care and rural health care? *

Sl. No	High Level	Appreciable Level	Marginal Level	Satisfactory Level	No Opportunity
1	236	482	119	345	61

Q27. What level of monitoring and evaluation is available in your institution for assessing the effectiveness and instructiveness of the classroom/learning sessions? *

Sl. No	High Level	Appreciable Level	Marginal Level	Satisfactory Level	No Opportunity
1	227	477	116	384	39

Q28. How frequently your performance in academic assignments are discussed and reviewed with you by the teachers? *

Sl. No	Regularly	Often	Sometimes	Rarely	Never
1	317	460	345	79	42

Q29. What is the average time taken by the department for declaration of internal examination results? *

Sl. No	Within 3 days	4-7days	7-10days	10-15days	Beyond 15 Days
1	295	532	234	124	58

Q30. What is the level of transparency and Redressal mechanisms for grievances with reference to Internal Assessment Processes (like Internal Tests, Assignments, Presentations, Attendance, etc.)?*

Sl. No	Always Fair	More often fair	Sometimes fair	Usually Unfair	Always Unfair
1	331	505	331	49	27

Q31. How do you rate the procedures involved in the pre examination, examination and post examination processes of the evaluation system adopted by your institution?*

Sl. No	Excellent	Very Good	Good	Average	Poor
1	231	454	412	108	32

Q32. Do your teachers enable you to identify your strengths and weaknesses and help you to develop your strengths and overcome your weaknesses by providing timely?*

Sl. No	Every time	Usually	Occasionally	Rarely	Never
1	229	498	336	110	70

Q33. Did the institution take necessary Covid prevention protocols during the University Examinations as well as while conducting offline classes? *

Sl. No	Yes	No
1	1044	199

Q34. If you were to award rating of your institution in terms of “stars” in relation to quality of teaching learning and evaluation, what would be your rating? *

Sl. No	***** (5 Star)	**** (4 Star)	*** (3 Star)	** (2 Star)	* (1 Star)
1	275	513	337	72	46