# Dayananda Sagar College of Arts, Science and Commerce

Shavige Malleshwara Hlls, Kumaraswamy Layout, Bangalore - 78

Internal Quality Assurance Cell

# Quality Initiatives of IQAC

Period: June 2020 to May 2021

#### Internal Academic and Administrative Audit

DSCASC conducted internal academic and administrative audits for the 2019-20 academic year for all seven departments in February and March 2021.

#### **Student Satisfaction Survey**

A student satisfaction survey was done as part of the NAAC procedure during the months of February and March 2021. We prepared a realistic questionnaire to address student concerns such as academics, online classes, stress and anxiety during the epidemic, faculty proficiency, and so on. Nearly 75% of the feedback from the entire institution has been collected. The SSS has been collected from students using Google forms due to the Covid-19 epidemic.

## Feedback System

The Feedback system's primary concern is quality improvement. As part of criteria 1, we completed the 2019-20 Stakeholder Survey by gathering feedback from students, faculty, alumni, and parents for all seven departments, as well as feedback from employers for one department. A well-designed questionnaire with a grading scale is used as part of the feedback system, which also allows for comments from stakeholders. Finally, a report was generated to address the issues.

#### Organizing seminars/Workshops/International Conference

During the epidemic, the institution has held a number of seminars/webinars, workshops, and two online international conference under the guidance of IQAC. Research, Yoga and meditation, alumni, Literary, Soft skills, placement, Eco, student grievances, Equality issues, and other activities were all part of the IQAC initiatives. Apart from academics, these activities provided students with new perspectives on a variety of topics. IQAC believes that conducting value-added programmes will help students develop the necessary skill set. This year, we held Advanced Excel and Tally ERP workshops for B.Com and BBM students.

#### Monthly Reports

Our institution has implemented a monthly report system to track and enhance the institution's overall process. A structured format has been developed to collect data from the various departments on a monthly basis. A certain day has been set aside to collect reports from all departments, which are then condensed into a single report. This report will help make decisions about next action plan. We're filling in AQAR with the same data.

#### Establishment of Cell Centres

Our institution has a functioning IQAC, which oversees 23 cell centres that work under the direction of the IQAC to improve the institution's quality. Cell centres have a head and multiple members, each of whom is a representative from a different department. The cells carry out actions based on an action plan that has been created, and they instantly generate and submit activity reports to the IQAC. The IQAC receives an abstract of all the activities done at the end of the NAAC year.

#### Meetings and Reports from Cells/Criteria

IQAC directed the cells to hold internal meetings to ensure that the action plan was being carried out appropriately, to discuss any new activities that needed to be added to the action plan, and to discuss any other difficulties. IQAC meets with each cell on a regular basis to monitor deviations from the action plan. The minutes of the meeting are written and filed.

#### Bridge Courses/ Remedial Classes

As a best practice, the institution has been conducting bridge and remedial courses. For new entrants, a one-week bridge course will be conducted to understand the transition from the prior course to the current one. Remedial course lessons are held to assist students who have had to deal with medical challenges or other major issues.

### Initiated COVID -19 rules at workplaces

As we all know, the entire world is struggling with a pandemic. We at our college raised awareness of the COVID – 19 guidelines by putting posters, labels, and banners with pandemic rules at all places. Temperature monitoring and hand sanitizer are kept at proper places. The classrooms are cleaned on a regular basis, and pupils are required to maintain social distance and wearing masks.

#### Placement & Soft skills

The IQAC's placement and career guidance unit is in charge of raising awareness about the value of soft skills & placements. Apart from academics, this aids students in learning the abilities needed to face interviews. Students enrol in the institution's placement division and take practice tests in order to prepare for competition with the other institutions.

#### Yoga activities for wellness

Yoga and meditation activities are regularly conducted by the IQAC's Yoga and Meditation cell in order to instil health and mindfulness in students and faculty.

#### Online certifications during COVID Holidays

During the epidemic, our staff and students took a variety of certification courses in addition to their normal online sessions. IQAC has a MOOC cell that has assisted students and faculties in establishing this approach as a best practice.

#### Extension & Increased Research Publications

Our faculty members' research publications and book chapters rose, and they appeared in well-known standard journals such as Springer, IEEE Access, Taylor Francis, IGI Global, and UGC Care. Through a vaccination drive organized by IQAC and DSCASC, 600+ people from the surrounding community benefited from the Extension Activity.

### Personal counselling and mentoring

The cell named "Aphtha Mithra", for the academic year 2020-21, the Personal Counselling and Mentoring cell has begun mentoring and personal counselling sessions for DSCASC students. In an online platform, the cell held semester-by-semester mentorship sessions. Each class mentor was given the task of conducting online mentoring sessions for the assigned students. By phoning the pupils, class counsellors were able to address individual difficulties. The mentors placed a strong emphasis on academic and non-academic matters. Cell hosted a number of Webinars on the online platform. Webinars such as "The Power of Mentoring," which is for the benefit of all DSCASC mentors, "Performance Acceleration and Stress Management," which is for students and faculty, and "How to Develop Right Attitude," which is for students.

#### Participation in NIRF & AISHE

During the academic year 2019-20, our college participated in the NIRF Rating with the assistance of IQAC. We submit AISHE reports and status to the government on a regular basis.

## Alumni Engagements

The college has an active alumni cell that organizes alumni meetings for all departments, as well as activities relating to alumni engagements, workshops, Seminars/webinars from alumni, and facilitates internships and placements for regular students through alumni.

#### Centre of Excellence Activities

In our college, IQAC has established a Centre of Excellence Cell, which houses the following functional centres of excellence in the following areas: 1.Data science and Artificial Intelligence, 2.Cyber security, and 3.Cloud computing, all of which are supported by NASCOM, COMPTIA, and AWS, respectively. Apart from the aforementioned, we also have COEs. 5. Web Technologies and Big Data Analytics The major goals of these Coe's are to educate teachers on current trends, encourage break-through innovation, improve teaching quality, raise awareness of current trend technologies among students and faculty, apply for research funds, generate student projects, and so on.

#### Study centres establishments

We have established study centres on the following personalities, Mahatma Gandhi, Swami Vivekananda, Bhagawan Buddha, and Dr, B.R. Ambedkar. The main objective of these study centres are: To do research on the their works, To work for their vision, Accruing a library of books and information about them, Organizing activities for students and teachers to learn more about them and to raise awareness of their work, ideas, and accomplishments among students and others.

#### Initiated new e-Governance ERP implementation

For our college, Dayananda Sagar Institutions recently adopted comprehensive e-Governance. The data entry phase is currently underway, and by the end of the year, academic operations will be fully automated.

# Institution Website Updation

IQAC is meticulous about keeping the institution's website up to date with current information. The actions relating to cell centres are immediately uploaded. A separate wing is responsible for website upgrades, ensuring that the website has the most up-to-date information regarding the IQAC.

# Posting college events on Social media

Aside from the website, information on activities held at the college level is shared on Facebook, Instagram, Twitter, LinkedIn, and YouTube to keep the people informed about our college's current status.

#### Library Innovation

The College Library has a Library Smart Card and Thumb Access Control system in place to track and log the information of students and faculty members on a regular basis.

#### IQAC Events in association with the other cells as follows:

Sl. No.	Event	Date	Web link
1	POSH- 'Speak for the Silenced'	24/07/2020	https://dscasc.edu.in/images/iqac/cell- events/International_Webinar_on_POSH- Speak for the Silenced compressed.pdf
2	International Conference On Corporate Social Responsibility For Sustainability	11 <sup>th</sup> & 12th December 2020	https://dscasc.edu.in/images/iqac/cell- events/INTERNATIONAL_CONFERENCE_ON_ CORPORATE_SOCIAL_RESPONSIBILITY_co mpressed.pdf
3	E-Symposium on "Post COVID-19 Situations – Economics, education, Management and Security"	16.01.2021	https://dscasc.edu.in/images/iqac/cell-events/E-Symposium_on_Post_Covid_19_Situations_Econ_omics_Education_Management_and_Security_com_pressed.pdf
4	Poster Presentation- Historical Information of Districts in Karnataka State	21.01.2021	https://dscasc.edu.in/images/iqac/cell- events/Poster_Presentation_and_Narration_compre ssed.pdf
5	Alumni Engagement - Workshop on UI- Programming Skill set (Basics)	23.01.21	https://dscasc.edu.in/images/iqac/cell- events/Online workshop on UI- Programming Skill_Set_Basics_compressed.pdf

IQAC Coordinator
IQAC Co-ordinator
Dayananda Sagar College of Arts,
Science & Commerce
Kumareswamy Layout, Bengaluru - 560 11°

Principal
Principal,
Principal,
Dayananda Sagar College of Arts,
Science & Commerce
K.S. Layout, Bangalore - 560 078.