# DAYANANDASAGAR COLLEGE OF ARTS SCIENCE AND COMMERCE

ShavigeMalleshwara Hills, Kumaraswamy Layout, Bangalore-560082 Internal Quality Assurance Cell (IQAC) Cell

# CIL Training on Resume; Group Discussion; Personal Interview

Department: 3<sup>rd</sup>Sem MBA

Date: 11/01/2019

12/01/2019

16/01/2019

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SI. No.	Particulars	Event rel	ated Detail	s En	
1.	Event*	Workshop		200	
2.	Title of the Event	CIL Training on Resume; Group Discussion; Personal Interview			
3.	Date	11/01/201	9		
		12/01/201	9		
		16/01/201	9		
4.	Time	9 am to 4 pm			
5.	Venue	CIL, 4th Floor, CD Sagar Building, DSI			
6.	Resource Person 1 Details** (Profile to be enclosed)	Mr.Neeraj Free-lance Communication Trainer, (Profile enclosed)			
7.	Topics Covered	Building Resumes, Participating in Group DiscussionsHow to face Personal Interviews			
8.	Resource Person 2 Details** (Profile to be enclosed)	Ms Arpitha Soft skills Trainer, Training Consultant in Telematrix Private Limited. (Profile Enclosed)			
9.	<b>Topics Covered</b>	Resume; Group Discussion; Personal Interview			
10.	No. Faculty Participants (Enclose a copy of names with signatures)	Internal:	NIL	External:	NIL
11.	No. Student Participants (Enclose a copy of names with signatures)	Internal:	121	External:	NIL
12.	Faculty Coordinator/s	Ms. Asra Ahmed			
13.	Student Coordinator/s	Ms.Bhuvana ·			

SI.	Particulars	Event related Details	1.12
No.			
14.	(Details to be enclosed)	NA .	• 21
	Sponsors and Amount (if any)	NA	10
	Agenda of the Event (Enclose a copy)	NA	E.F.
17.	Report uploaded on college website? If yes, give details:	No	
18.	Report sent to media? If yes, give details:	No	
19.	Report uploaded in Social Media? If yes, give details:	No	2.6
20.	Certificates Printed? (Enclose a copy***)	Yes (Copy enclosed)	6.3.
1000	Feedback Collected? (Enclose a copy***)	No	45
	Summary of the Event (Minimum 100 words)	This workshop was conducted for 3 <sup>rd</sup> semester MBA students and was organised by CIL. The resume is one of the most important documents any person can prepare when seeking a job. However, understanding what is effective on a resume is somewhat difficult, especially when attempting to guess what an employer is looking for. The purpose of this session is to intentionally look through the employer's eyes, considering what organizations often look for when they him By viewing their own experience and skills from a different perspective, this workshop helps participants to sharpen the experience, education, and skill sets. Communication skills typically develop over time, and quick-fix options may cost business more in lost productivity and morale than it gains communication.	
	hotographs of the Event Attached)	Yes	

#### Notes:

\* Seminar / Workshop / Symposium / Conference / Cultural Fest / Quiz / Sports / Literature Fest, etc.

\*\* Name / Organization / Designation / Area of Expertise

\*\*\* Format Copy need to be attached and hard copy need to be filed

PS: Whichever column is not applicable, write as NA.

**Event Coordinator** 

**IQAC** Coordinator

Principal

12.	Resume; Group	11/01/2019	Mr Neeraj	3rd Semester MBA
	Discussion; Personal	12/01/2019	and Ms	Students
	Interview	16/01/2019	Arpitha	

#### Description of the Event:

#### Self-Assessment Questionnaires

Realistic self-assessment may allow many employees to identify those areas where breakdowns in communication occur. Questionnaires may lead staff members to discover that they do not enjoy engaging vendors, fellow employees or customers or that they do not smile or present themselves in a fashion that invites open communication. Self-assessment provides a valuable tool that allows employees to make adjustments as they see fit and requires very little intervention by a management or ownership team.

#### Company Testing

Problems with communication that disrupt company productivity often lead to management seeking professional tools that allow them to test the skills of their staff. These may range from assessments by corporate consultants who specialize in communication to specialized oral or written exams that provide a graded score for the employee tested. Managers also may engage in covert testing by engaging employees directly with questions provided by a consultant or exam that allow the manager to gauge communication skills from the response.

### **Tools for Training**

Communication skills develop through use, and many small businesses may turn to professional training tools to help spur this development. The use of rubrics that enhance communication over the telephone or in written form can help employees understand the needs of the company and how to best develop their innate talents to meet business goals. Training sessions with communications experts may help staff members reach their goals of communicating more effectively or becoming more receptive to the communications of others.

### **Additional Information**

Many companies provide paid assessment tools you can use, but not all offer the same level of quality and effectiveness. Always verify the credentials of consultants or external trainers before enlisting their aid. Communication skills typically develop over time, and quick-fix

communication.

## GD

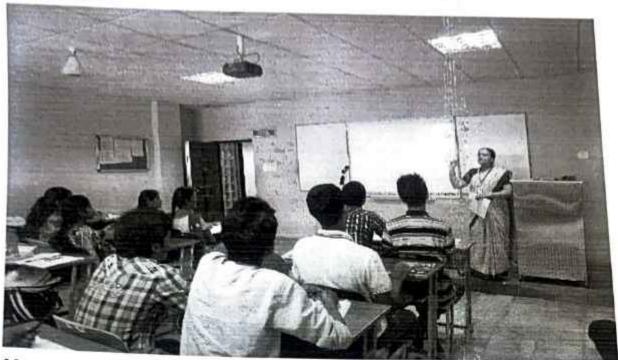
#### **OBJECTIVE**

a GD

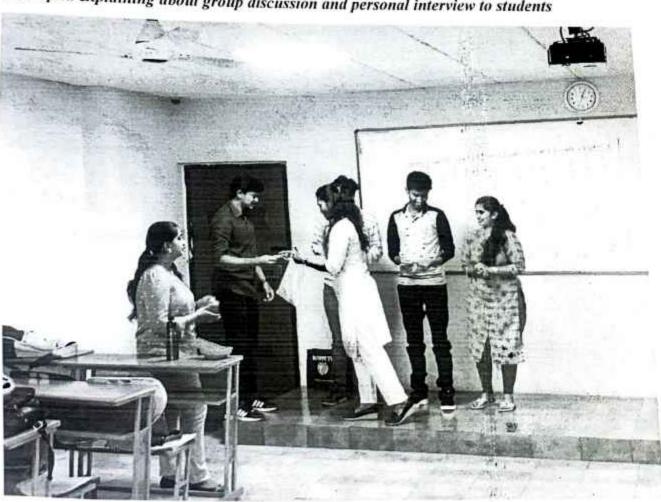
Lets start from the basic. One needs to know what one's objective in the group is. A good definition of your objective is - to be noticed to have contributed meaningfully in an attempt to help the group reach the right consensus. What does this essentially mean?

- 1. The first implication is that you should be noticed by the panel. Merely making a meaningful contribution and helping the group arrive at a consensus is not enough. You have to be seen by the evaluating panel to have made the meaningful contribution. What does that mean in practice?
  - You must ensure that the group hears you. If the group hears you, so will the
    evaluator. That does not mean that you shout at the top of your voice and be
    noticed for the wrong reasons.
  - You have to be assertive. If you are not a very assertive person, you will have
    to simply learn to be assertive for those 15 minutes. Remember, assertiveness
    does not mean being bull-headed or being arrogant.
  - And most importantly, you have to make your chances. Many group
    discussion participants often complain that they did not get a chance to speak.
    The fact is that in no group discussion will you get a chance to speak. There is
    nothing more unacceptable in a GD than keeping one's mouth shut or just
    murmuring things which are inaudible.
  - Participate in as many practice GDs as possible before you attend the actual
     GD. There is nothing like practice to help you overcome the fear of talking in

## Photographs:



Ms Arpita explaining about group discussion and personal interview to students



Students participating in an activity during the workshop

#### Neeraj

A free-lance Communication Trainer with more than 5 years of experience in Pre-process Coaching, New Joiner, orientation programs and Conduct Public speaking/ Presentation Skills Program.

Primary role involves in Training participants on Soft skills, Accent, Cultural sensitivity, Understanding of Telephone etiquette, Customer service concepts and selling skills. Provide coaching and support to all departments based on business needs. Develop and maintain all company training material. Provide feedback to the trainees in a timely manner. Provide coaching and support to all departments based on business needs. Deliver Learning and Development Module - Presentation Skills, Time and Stress Management, Conflict

Management and Team Building.

#### Skills & Expertise

Social Media Marketing Customer Service Public Speaking Advertising Training Management Leadership Coaching Personal Development Selling Business Development

#### ARPITHA R

As my forte is facilitation, I would be best utilized in facilitating learning in areas which are related to the Individuals and their Team in a Corporate House and otherwise, thus making a transition happen in performance and work relationships.

## Professional Summary:

- More than eight years experience.
- Excellent presentation, interpersonal, verbal & written communication, and listening skills.
- Strong relationship building, influencing skills.
- Profound ability to connect with young adults and bring out the best out of them.
- Ability to facilitate learning through fun activities by generating high level of involvement and participation from audience
- Uncommon ability to work independently, and within a team environment.

# CENTRE FOR INNOVATION AND LEADERSHIP

Department: Master of Business Administration Linit: III

Gemester / Section: 114

Batch: 2017 - 2019

Date: 16/1/2019

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# DAYANANDA SAGAR COLLEGE OF ARTS, SCIENCE AND COMMERCE CENTRE FOR INNOVATION AND LEADERSHIP

Department: Master of Business Administration

Unit: III

Semester / Section: 3 'A'

Batch: 2017 - 2019

Date: 16/1/2019

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