

# DAYANANDASAGAR COLLEGE OF ARTS SCIENCE AND COMMERCE

ShavigeMallechwara Hills, Kaumarswamy Layout, Bangalore-560082

Internal Quality Assurance Cell (IQAC) Cell

SAMRAKSHA- Students Grievance Redressal Cell

Department: DSCASC

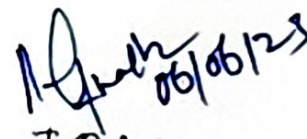
Date: 06 Jun 2023


| Sl. No. | Particulars   | Event related Details   |    |           |     |
|---------|---|---|----|-----------|-----|
| 1.      | Event*  | Online - Survey   |    |           |     |
| 2.      | Title of the Event  | Student Grievances / Suggestions / Feedbacks  |    |           |     |
| 3.      | Date  | 06-06-2023  |    |           |     |
| 4.      | Time  | -   |    |           |     |
| 5.      | Venue   | Online – Google form  |    |           |     |
| 6.      | Resource Person 1 Details**<br>(Profile to be enclosed)               | -   |    |           |     |
| 7.      | Topics Covered  | -   |    |           |     |
| 8.      | Resource Person 2 Details**<br>(Profile to be enclosed)               | -   |    |           |     |
| 9.      | Topics Covered  | -   |    |           |     |
| 10.     | No. Faculty Participants(Enclose a copy of names with signatures)     | Internal:   | 2  | External: | Nil |
| 11.     | No. Student Participants<br>(Enclose a copy of names with signatures) | Internal:   | 50 | External: | Nil |
| 12.     | Faculty Coordinator/s   | Prof. Suneetha V HOD<br>Asst. Professor, Department of Computer Applications.<br>Prof. T. Kohila Kangalakshmi<br>Asst. professor, Department of Computer Applications.  |    |           |     |
| 13.     | Student Coordinator/s   | -   |    |           |     |
| 14.     | Total Expenditure<br>(Details to be enclosed)                         | Nil   |    |           |     |
| 15.     | Sponsors and Amount (if any)  | Nil   |    |           |     |
| 16.     | Agenda of the Event<br>(Enclose a copy)                               | The Grievance Redressal Committee is to develop a responsive and accountable attitude among all the Students in order to maintain the healthy educational atmosphere in the institute. A Grievance Redressal Committee has been constituted to address the problems, suggestions and feedbacks of the students. In this regard feedbacks are collected from students through Google form. |    |           |     |

| Sl. No. | Particulars   | Event related Details   |
|---------|---|---|
| 17.     | Report uploaded on college website? If yes, give details:   | NA  |
| 18.     | Report sent to media? If yes, give details:   | NA  |
| 19.     | Report uploaded in Social Media? If yes, give details:  | NA  |
| 20.     | Certificates Printed?<br>(Enclose a copy***)  | NA  |
| 21.     | Feedback Collected?<br>(Enclose a copy***)  | Yes   |
| 22.     | Attendance attached?<br>(Enclose a copy***)   | NA  |
| 23.     | Summary of the Event<br>(Minimum 100 words)   | <p>Google forms were sent to the students to collect the feedbacks about the infrastructure, academic and examination related problems faced by the students. After the responses collected from the students, the same is reported to IQAC and Principal to take measures to improve facilities.</p> <p><b>Complaints received from students</b></p> <ol style="list-style-type: none"> <li>1. Classrooms not clean</li> <li>2. Washroom not clean</li> <li>3. Fan is not working in the classroom, two fan for 60 students are not adequate.</li> <li>4. Need placement training</li> </ol> |
| 24.     | Photographs of the Event<br>(At least 10 relevant, clear, and appropriate photos with title and explanation. The jpg files need to be attached) |   |

  
Event Coordinator

  
HOD/Director

  
06/06/23  
IQAC  
CO-Ordinator

  
Principal

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Department: MCA

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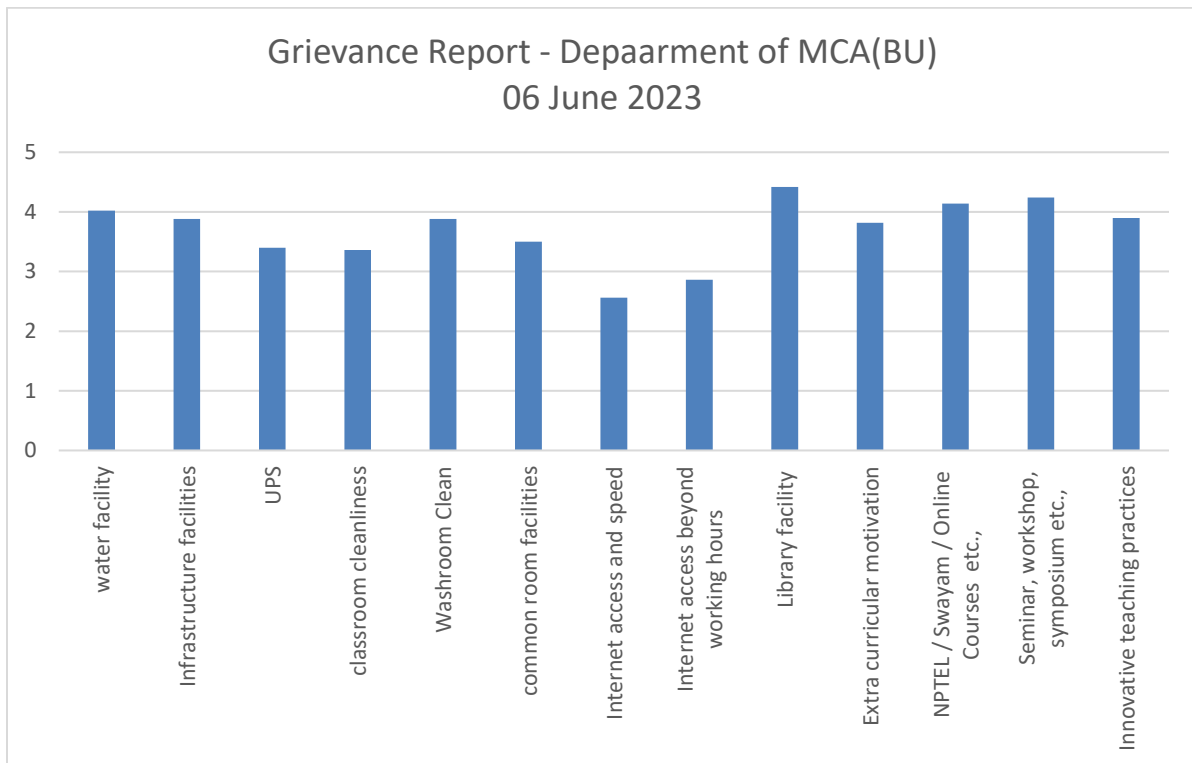
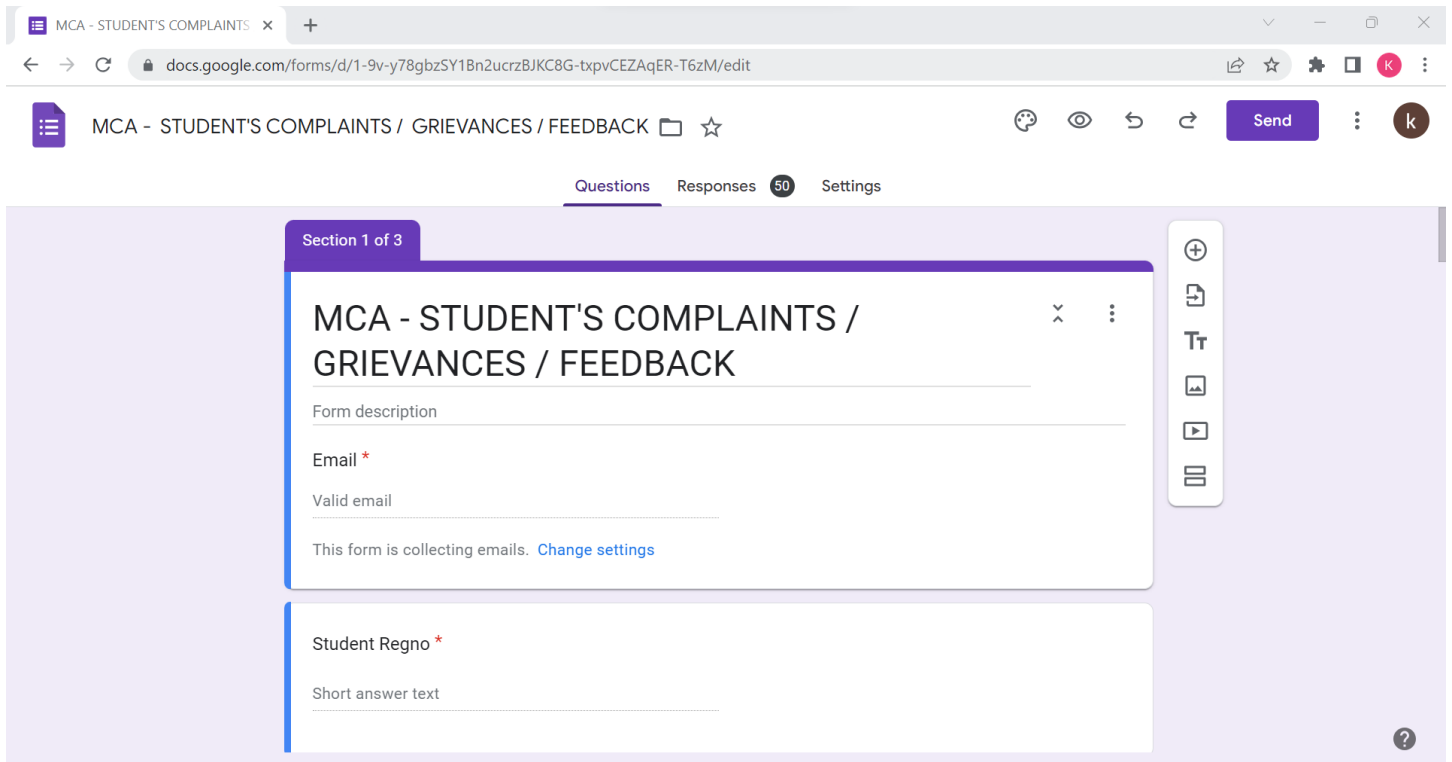
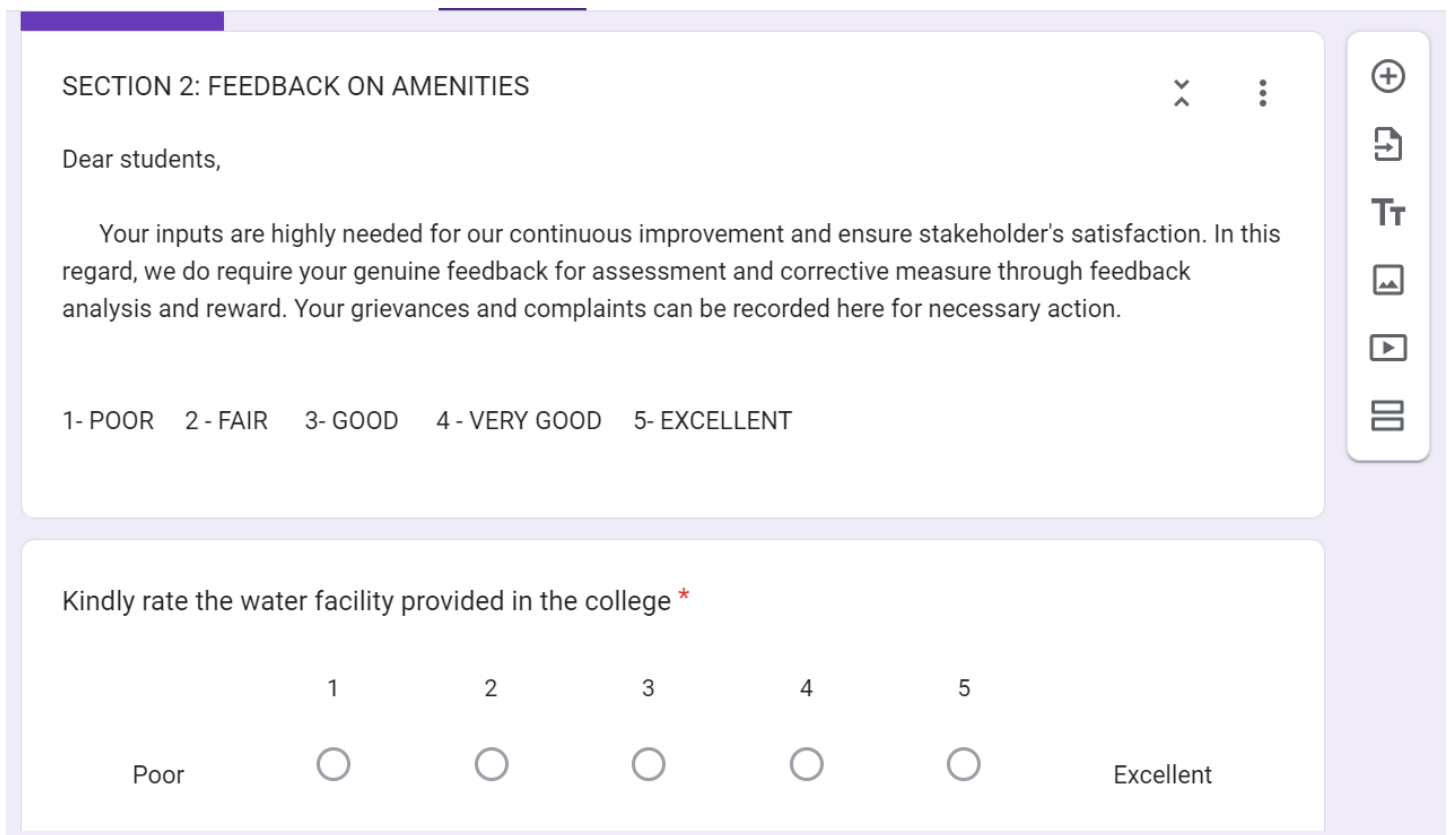


Photo 1 : Analysis on Students Complaints



**Photo 1 : Students Response**



**Photo 3 : Question on Amenities**

SECTION 3. Complaints/Grievance



\*\* Specify NIL if you don't have grievances

Give any title for your complaint/grievance \*

Long answer text

Describe your complaint/grievance \*

Long answer text



**Photo 4 : General complaints**