

Dayananda Sagar College of Arts, Science and Commerce

Cell Annual Report June 2022- May 2023

Cell Name: Student Grievance Redressal Cell (SAMRAKSHA)

The Student's Grievance Cell (SAMRAKSHA) desires to promote and maintain a conducive and unprejudiced educational environment. The objectives of Students Grievance Cell include the following:

1. To support, those students who have been deprived of the services offered by the College, for which he/she is entitled.
2. To make officials of the College responsive, accountable and courteous in dealing with the students.
3. To ensure effective solution to the student's grievances with an impartial and fair approach.

The Cell enables a student to express feelings by initiating and pursuing the grievance procedure in accordance with the rules and regulations of the College. 'Student's Grievance Cell' enquires and analyses the nature and pattern of the grievances in a strictly confidential manner. Emphasis on procedural fairness has been given with a view to "the right to be heard and right to be treated without bias". From June-2022 to May-2023 various events were organised in different departments of DSCASC. Awareness to students pertaining to Grievance Redressal Mechanism, specially focused on Academic and Non-Academic Grievances and using Suggestion Box for expressing their grievances was highlighted

SI No	Event Name	Date	Weblink (24 Point format)	No of Students benefited
1	Awareness about Student Grievance Re-	21 st Sept,2022	<a href="https://www.dscasc.edu.in/images/B
CA/news/Awareness.pdf">https://www.dscasc.edu.in/images/B CA/news/Awareness.pdf	100

	dressal Cell .			
2	Handling Grievances in Educational Institutions	28 th April, 2023	https://www.dscasc.edu.in/images/MBA/initiatives/HGEI.pdf	121
3	Introduction to Grievance Redressal Cell	20 th April, 2023	https://www.dscasc.edu.in/images/news-bba-bcomm/pdf/SGC.pdf	40

Cell Members

S/no	Name	Designation	Department
1	Prof V. R Rajendra Kumar	Cell Head	BCOM/BBA
2	Prof Ranjini K.S	Cell Member	BCA
3	Prof Parimala. R	Cell Member	BCOM/BBA
4	Prof Ameer Asra	Cell Member	MBA
5	Prof Kohila Kanagalaskshmi	Cell Member	MCA



Cell Co-Ordinator



IQAC Co-Ordinator



Principal

