

# DAYANANDASAGAR COLLEGE OF ARTS SCIENCE AND COMMERCE

ShavigeMallechwara Hills, Kumaraswamy Layout, Bangalore-560082

Internal Quality Assurance Cell (IQAC) Cell

## Report of the Event Conducted

Department: BCom/BBA

Date: 17<sup>th</sup> June 2020

Sl. No.	Particulars	Event related Details			
1.	Event*	Interaction session with students			
2.	Title of the Event	Student's Grievance Redressal Program			
3.	Date	17 <sup>th</sup> June 2020			
4.	Time	10:00 - 11:00			
5.	Venue	Online using zoom App			
6.	Resource Person 1 Details (Profile to be enclosed)	Name: Prof. Murugesha B N Organisation: Dayananda Sagar College of Arts, Science and Commerce Designation: Asst. Professor			
7.	Topics Covered	To Whom and How student can report grievances and addressed students grievances			
8.	Resource Person 2 Details (Profile to be enclosed)	Name: Nil Organisation: Nil Designation: Nil Area of Expertise:			
9.	Topics Covered	Nil			
10.	No. Faculty Participants (Enclose a copy of names with signatures)	Internal:	1	External:	Nil
11.	No. Student Participants (Enclose a copy of names with signatures)	Internal:	40	External:	Nil

	Particulars	Event related Details
12.	Faculty Coordinator/s	Prof.Murugesha B N
13.	Student Coordinator/s	Ms.Priyanka GS Ms.Shazia Sultana Shariff
14.	Total Expenditure	-NIL-
15.	Sponsors and Amount (if any)	-NIL-
16.	Agenda of the Event (Attach a copy)	<ol style="list-style-type: none"> <li>1. Presenting students redressal procedure</li> <li>2. Collecting Students complaints and feedbacks</li> <li>3. Addressing the issues</li> </ol>
17.	Report uploaded on college website? If yes, give details:	In progress
18.	Report sent to media? If yes, give details:	-NIL-
19.	Report uploaded in Social Media? If yes, give details:	-NIL-
20.	Certificates Printed?	-NIL-
21.	Feedback Collected? (Attach a copy**)	-NIL-
22.	Attendance Sheet Attached? <sup>f</sup>	YES
23.	Summary of the Event (Minimum 100 words)	<p>The program started by highlighting the vision and mission of the cell and also encouraged them how to approach the cell or the member of the cell without any hesitation or bias. Students were addressed about how to file the complaints and feedbacks through online.</p> <p>HOD Prof. Murugesha B N encouraged students to give their feedback and the following grievances were collected.</p> <ol style="list-style-type: none"> <li>1. Students raised complaints for permanent ID Card.</li> <li>2. Students enquired about the results of previous semester.</li> </ol>



Particulars

Event related Details

- 3. Students enquired about the exam of this semester
- 4. Students asked us to conduct the regular class for practical subjects before the exams.

Students were given commitment that their problems will be solved as the earliest and once university announces the exam dates the same will be communicated to the students

24. Photographs of the Event

(At least 10 relevant, clear, and appropriate photos with title and explanation. The jpg files need to be attached)

Attached (Pl attach photos with caption)

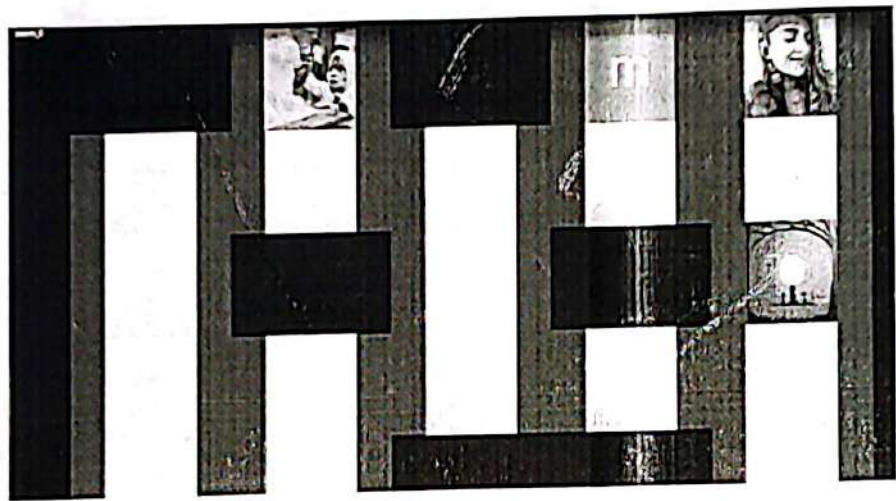


Photo 1: Prof. Murugesha B N addressing the students

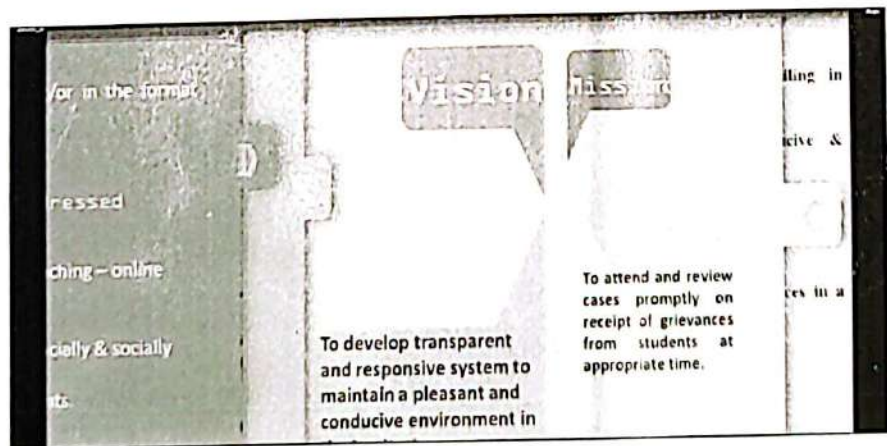
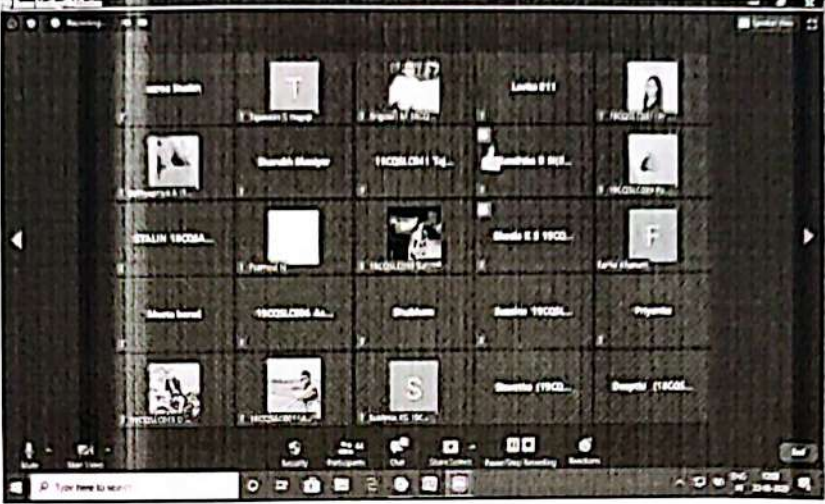


Photo 2: Prof. Murugesha B N explaining the vision & mission of the cell.

Particulars	Event related Details
	 <p data-bbox="751 779 1235 813">Photo 3: Students attending the session</p>

*[Signature]*  
Event Coordinator

*[Signature]*  
HOD/Director

*[Signature]*  
IQAC Co-ordinator

*[Signature]*  
Principal