DAYANANDA SAGAR COLLEGE OF ARTS SCIENCE AND COMMERCE

Shavige Malleshwara Hills, Kumarswamy Layout, Bangalore-560082 Internal Quality Assurance Cell (IQAC) Cell

CIL Training on Communication Skills

Department: 2nd Sem MCA Date: 16/05/2019

Sl.	Particulars	Event rela	ted Details			
No.						
1.	Event*	Workshop				
2.	Title of the Event	CIL Trainin	ng on Comn	nunication Skills		
3.	Date	16/05/2019)			
4.	Time	9.00 am – 4	.00 pm			
5.	Venue	4 th Floor, CD Sagar				
6.	Resource Person 1 Details** (Profile to be enclosed)	Mr Ajay Rao, Free-lance Communication Trainer				
7.	Topics Covered	How to improve communication, communication tact, communication with influence etc.				
8.	Resource Person 2 Details** (Profile to be enclosed)	NA				
9.	Topics Covered	NA NA				
10.	No. Faculty Participants (Enclose a copy of names with signatures)	Internal:	Nil	External:	Nil	
11.	No. Student Participants (Enclose a copy of names	Internal:	21	External:	Nil	

Sl.	Particulars	Event related Details				
No.						
	with signatures)					
12.	Faculty Coordinator/s	Prof. Srivatsala				
13.	Student Coordinator/s	Ms. Ananya Shetty				
14.	Total Expenditure (Details to be enclosed)	NA				
15.	Sponsors and Amount (if any)	NA				
16.	Agenda of the Event (Enclose a copy)	NA				
17.	Report uploaded on college website? If yes, give details:	No				
18.	Report sent to media? If yes, give details:	No				
19.	Report uploaded in Social Media? If yes, give details:	No				
20.	Certificates Printed? (Enclose a copy***)	Yes				
21.	Feedback Collected? (Enclose a copy***)	NA				
22.	Summary of the Event (Minimum 100 words)	Placement training plays a major role in shaping up the career goals of students. It is the dream of every student to get placed in a top organization. Keeping this key aspect into consideration, it is realized that training is important for students to enhance their skills and achieve good placement in various Industries. To build confidence in students and develop right attitude in them and to enhance their communication				

Sl.	Particulars	Event related Details
No.		
		skills.
23.	Photographs of the Event	Yes
	(Attached)	

Notes:

- * Seminar / Workshop / Symposium / Conference / Cultural Fest / Quiz / Sports / Literature Fest, etc.
- ** Name / Organization / Designation / Area of Expertise
- *** Format Copy need to be attached and hard copy need to be filed

PS: Whichever column is not applicable, write as NA.

4.	Communication Skills	16/05/2019	Mr Ajay Rao	2 nd Semester
				MCA students

Description of the Event:

Communicating with Tact, Diplomacy, Poise, and Finesse: What to Say and How to Say It

Communicating with Tact, Diplomacy, Poise, and Finesse: What to Say and How to Say It is one of our oldest and most requested communication skills programs. It is an ideal solution for those seeking an interactive interpersonal skills course. The workshop covers academic theory along with practical tools participants can use immediately following the program. By the end of the course, participants will understand how to capitalize on their communication strengths,

adjust to accommodate their weaknesses, effectively use office communication tools, and better handle difficult people and challenging situations.

The People Principle: Effective Communication for Anyone Working with Others This basic communication skills course covers the fundamentals of interpersonal communication. By the conclusion of this training workshop, participants should have a clear understanding of what good communication skills look like and what they can do to improve their abilities.

Power Networking: Communication Skills for Technical Professionals

During this communication course for technical professionals, participants will learn the secrets of those who make people skills seem easy: how to build personal credibility, how to deliver positive and negative feedback, how to improve listening skills, how to make small talk and rephrase for better relationships, how to deal with difficult people and handle negative situations, and more. This program is ideally suited for engineers, scientists, and others working technical fields.

Communicating with Influence: Message Management Skills for Managers and Supervisors Effective communication is a critical element of successful supervision and leadership. By the close of this communication skills training program for managers, participants will understand how to: capitalize on their communication strengths, adjust to accommodate their weaknesses, give constructive feedback, handle difficult people, and run a business meeting.

The Face of the Office: Communication Skills for Administrative Assistants as the face of the office and the front line to departments or even whole divisions, administrative assistants need exceptional communication skills. By the end of this communication skills course for administrative assistants, program participants will understand how to be successful communicators while supporting others.

Photographs:



Photo 1: Students in training



Photo 2: Students monitored by the Mr.Ajay Rao

Ajay Rao

A Communication Trainer with more than 5 years of experience in Pre-process Coaching, New Joiner, orientation programs and Conduct Public speaking/ Presentation Skills Program.

Primary role involves in Training participants on Soft skills, Accent, Cultural sensitivity,
Understanding of Telephone etiquette, Customer service concepts and selling skills. Provide
coaching and support to all departments based on business needs. Develop and maintain all
company training material. Provide feedback to the trainees in a timely manner.

Provide coaching and support to all departments based on business needs. Deliver Learning and
Development Module - Presentation Skills, Time and Stress Management, Conflict
Management and Team Building.

Skills & Expertise

Social Media Marketing
Customer Service
Public Speaking
Advertising
Training
Management
Leadership
Coaching
Personal Development
Selling
Business Development

DAYANANDA SAGAR INSTITUTIONS CENTRE FOR INNOVATION AND LEADERSHIP

Department: MCA(BU) Unit: 2

Semester / Section: 2 Batch: 2018 - 2021 Date: 16 - 5 - 19

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DAYANANDA SAGAR COLLEGE OF ARTS SCIENCE AND COMMERCE

Shavige Malleshwara Hills, Kumarswamy Layout, Bangalore-560082
Internal Quality Assurance Cell (IQAC) Cell

CIL Training on Pre-placement

Department: 4th Sem MCA Date: 16/05/2019

Sl.	Particulars	Event relate	ed Details				
No.							
1.	Event*	Workshop	Workshop				
2.	Title of the Event	CIL Trainin	g on Pre-pla	acement			
3.	Date	16/05/2019					
4.	Time	9.00 am – 4	.00 pm				
5.	Venue	4 th Floor, C	D Sagar				
6.	Resource Person 1 Details** (Profile to be enclosed)	Mr. Deepshik Shekhar Soft Skill Trainer Seventh Sense People Development Solutions Verbal & Placement Trainer					
7.	Topics Covered	Communica Resume &		, General Aptitude	& Analysis,		
8.	Resource Person 2 Details** (Profile to be enclosed)	NA	•				
9.	Topics Covered	NA					
10.	No. Faculty Participants (Enclose a copy of names with signatures)	Internal: nil External: nil					
11.	No. Student Participants (Enclose a copy of names with signatures)	Internal: 30 External: nil					
12.	Faculty Coordinator/s	Prof Srivatsala V.					
13.	Student Coordinator/s	Ms. BhavyaShree					

Sl.	Particulars	Event related Details
No.		
14.	Total Expenditure (Details to be enclosed)	NA
15.	Sponsors and Amount (if any)	NA
16.	Agenda of the Event (Enclose a copy)	NA
17.	Report uploaded on college website? If yes, give details:	No
18.	Report sent to media? If yes, give details:	No
19.	Report uploaded in Social Media? If yes, give details:	No
20.	Certificates Printed? (Enclose a copy***)	Yes
21.	Feedback Collected? (Enclose a copy***)	No
22.	Summary of the Event (Minimum 100 words)	A Pre-placement activity was organized by CIL for 4 th Sem MCA students. The trainer gave the students insights on Academic Skills, Outlook Skills, and Aptitude Skills & General. The sessions were really good and benefitted the students in their placement activities. The trainer was very friendly and handled the students' queries very well.
23.	Photographs of the Event (At least 10 relevant, clear, and appropriate photos with title and explanation. The jpg files need to be attached)	Enclosed

Notes:

PS: Whichever column is not applicable, write as NA.

^{*} Seminar / Workshop / Symposium / Conference / Cultural Fest / Quiz / Sports / Literature Fest, etc.

^{**} Name / Organization / Designation / Area of Expertise

^{***} Format Copy need to be attached and hard copy need to be filed

5.	Pre-placement Training	16/05/2019	Mr. Deepshik	4 th Semester
			Shekhar	MCA students

Description of the Event:

- Academic Skills
- Outlook Skills
- Aptitude Skills

General aptitude & Analysis:

- Basic Mathematics
- Problems on Ages
- Time and work
- Time and Distance
- Permutation and Combinations
- Number Series
- Ratio and Proportion
- Analytical Reasoning
- Compound Interest
- Percentage
- Office Management Skills
- Communication Skills
- Managerial Skills
- GD, PI, Seminar & Presentation Skills
- Resume & CV Making Skills
- Goal Setting
- Live Soft Skills
- Other Soft Skills

Photographs:



Students practising aptitude tests in pre-placement training program



Photo 2: Students with the trainer

DEEPSHIK SHEKAR: Bachelors of Engineering

Associated with Currently: Seventh Sense People Development Solutions

- Builds training sessions with uniqueness and creativity
- Very friendly and approachable
- Carries immense energy to the class which is transferred to the students throughout the training

Work Experience:

 Working as a Communication and Soft skills Trainer with Seventh Sense People Development Solutions Pvt Ltd

Focus as a Trainer:

- Soft Skills:
- o Personality development
- o Public Speaking
- o Dressing and Grooming
- o Corporate Etiquettes
- o Leadership Skills
- o Group Discussion
- o Creative Thinking
- o Presentation Skills
- o Goal Setting
- o Team Building and Interpersonal Skills
- o Interview Skills & Interview Questions
- Verbal Ability
- o Tenses
- o Subject Verb Agreement
- o Synonyms and Antonyms
- o Reading Comprehension
- o Closet Test
- o Communication Enhancement and all the other Verbal Ability Modules

Training experience spans organizations:

- RNSIT, Bangalore
- RVCE, Bangalore

- VVIT, Bangalore
- Alpha College, Bangalore
- Adithya College, Bangalore
- Oxford College of Engineering, Bangalore.
- Reva College, Bangalore
- Vignan University, Guntur

Area of Training Expertise: Verbal & Placement Trainer

Years of Experience: 3 years

DAYANANDA SAGAR INSTITUTIONS CENTRE FOR INNOVATION AND LEADERSHIP

Department: MC A (BO) Unit: 2

Semester / Section: 2 Batch: 2018 - 202 Date: 16 - 5 - 19

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DAYANANDA SAGAR COLLEGE OF ARTS SCIENCE AND COMMERCE

Shavige Malleshwara Hills, Kumarswamy Layout, Bangalore-560082
Internal Quality Assurance Cell (IQAC) Cell

CIL Training on Art of Speaking

Department: 6th Sem MCA Date: 18/05/2019

Sl.	Particulars	Event related Details						
No.								
24.	Event*	Workshop						
25.	Title of the Event	CIL Traini	ng on Art of	f Speaking				
26.	Date	18/05/2019)					
27.	Time	9.00 a.m -	- 4.00 pm					
28.	Venue	4 th Floor, CD Sagar						
29.	Resource Person 1 Details** (Profile to be enclosed)	Mr Chirag Aneja, Free-lance Communication Trainer						
30.	Topics Covered	Effectively Communication, Public Speaking etc.						
31.	Resource Person 2 Details** (Profile to be enclosed)	NA						
32.	Topics Covered	NA						
33.	No. Faculty Participants (Enclose a copy of names with signatures)	Internal:	NIL	External:	NIL			
34.	No. Student Participants (Enclose a copy of names with signatures)	Internal:	28	External:	NIL			
35.	Faculty Coordinator/s	Prof.Srivatsala V.						
36.	Student Coordinator/s	Ms.Jayalakshmi						
37.	(Details to be enclosed)	NA						
38.	Sponsors and Amount (if any)	NA		NA				

Sl.	Particulars	Event related Details
No.		
39.	Agenda of the Event (Enclose a copy)	NA
40.	Report uploaded on college website? If yes, give details:	No
41.	Report sent to media? If yes, give details:	No
42.	Report uploaded in Social Media? If yes, give details:	No
43.	Certificates Printed? (Enclose a copy***)	Yes
44.	Feedback Collected? (Enclose a copy***)	No
45.	Summary of the Event (Minimum 100 words)	The students of 6 th sem MCA were accompanied by the faculty coordinator to the venue. The trainer Mr.Chirag spoke on art of speaking at length. The students were taught the effectiveness of communication through various activities. The art of public speaking and gauging the audience before speaking were taught to the students. Overall the students enjoyed the sessions. They promised to practice what they learnt.
46.	Photographs of the Event (Attached)	Yes

Notes:

PS: Whichever column is not applicable, write as NA.

^{*} Seminar / Workshop / Symposium / Conference / Cultural Fest / Quiz / Sports / Literature Fest, etc.

^{**} Name / Organization / Designation / Area of Expertise

^{***} Format Copy need to be attached and hard copy need to be filed

6.	Art of Speaking	18/05/2019	Mr Chirag	6 th Semester
			Aneja	MCA students

Public speaking is an audience-centered process (pp. 2-6).

- A. The Public Speaking Effectiveness Process Model (Exhibit 1.1) depicts the central role of the audience in speech planning and speech making.
- B. Elements of the Model include:
- 1. Audience: the specific group of people to whom a speech is directed.
- a. Before giving the speech, audience analysis involves the study of the diverse characteristics of audience members, and then, based on those characteristics, the making of predictions about how audience members are apt to listen to, understand, and be motivated to act in response to a speech.
- b. During the presentation of a speech, audience feedback occurs when audience members provide nonverbal and verbal cues that indicate their reactions to what the speaker is saying.
- 2. Context: physical, cultural, historical, and psychological factors in the setting in which a speech is presented.
- a. Physical setting includes location, size of room, seating arrangement, distance between and audience and speaker, time of day, room temperature, and lighting.
- b. Cultural setting includes values, beliefs, meanings, and social mores of specific groups of people in the audience. Audience expectations and feedback behaviors may vary by culture.
- c. Historical setting includes events that have occurred prior to the speech that are related to the speech topic, the speaker, and the audience.
- d. Psychological setting includes the moods, feelings, attitudes, and beliefs of individual audience members that affect how the speech message may be perceived.
- 3. Speaker: source or originator of the speech. Choices of topic, organization, and language will reflect the speaker's interests, beliefs, background, and experience, along with presentational goals for the speech.
- 4. Speech planning process: the system used by the speaker to prepare a speech. Includes: selecting specific speech goal, developing a strategy for audience adaptation, gathering and

evaluating information, organizing and structuring information into an outline, choosing appropriate visual aids and verbal language, and practicing the speech.

Photographs



Mr Chirag Aneja interacting with students



A selfie at the end of the CIL Training workshop

Chirag Aneja

A Communication Trainer with more than 5 years of experience in Pre-process Coaching, New Joiner, orientation programs and Conduct Public speaking/ Presentation Skills Program. Primary role involves in Training participants on Soft skills, Accent, Cultural sensitivity, Understanding of Telephone etiquette, Customer service concepts and selling skills. Provide coaching and support to all departments based on business needs. Develop and maintain all company training material. Provide feedback to the trainees in a timely manner. Provide coaching and support to all departments based on business needs. Deliver Learning and Development Module - Presentation Skills, Time and Stress Management, Conflict Management and Team Building.

Skills & Expertise

Social Media Marketing Customer Service Public Speaking Advertising Training
Management
Leadership
Coaching
Personal Development
Selling
Business Development

DAYANANDA SAGAR COLLEGE OF ARTS, SCIENCE AND COMMERCE

CENTRE FOR INNOVATION AND LEADERSHIP

Department: Master of Computer Applications CBV Unit: II

Section / Semester: VI

Batch: 2016 - 2019

Date: 18/05/2019

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