

DAYANANDASAGAR COLLEGE OF ARTS SCIENCE AND COMMERCE

ShavigeMallehwara Hills, Kumaraswamy Layout, Bangalore-560082

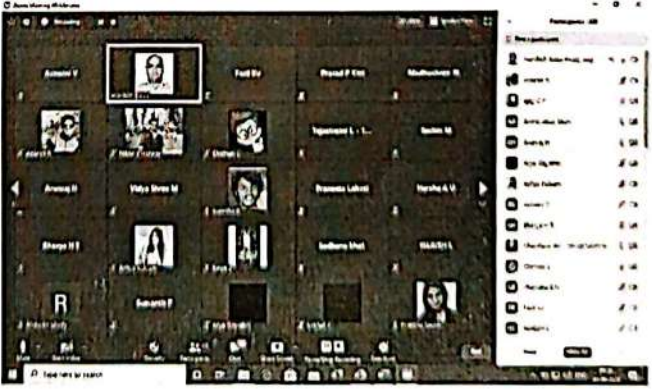
Internal Quality Assurance Cell (IQAC) Cell

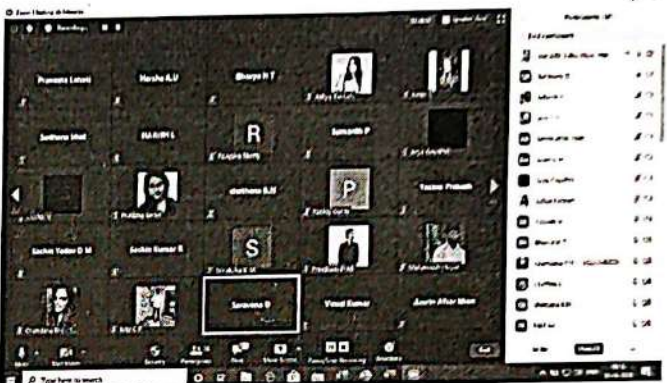
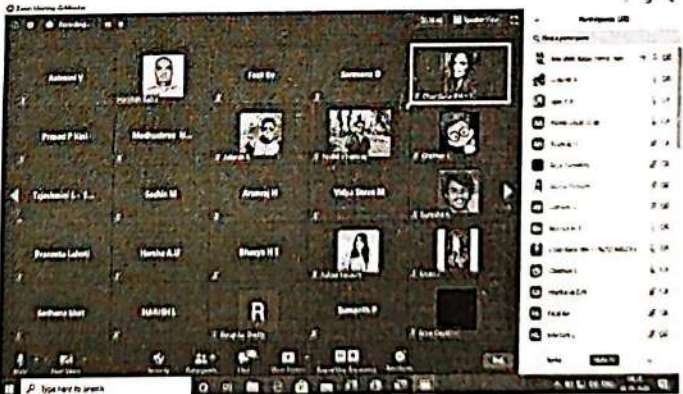
Report of the Event Conducted

Department: MBA

Date: 30th June 2020

| Sl. No. | Particulars | Event related Details | | | |
|---------|--|---|-----|-----------|-----|
| 1. | Event* | Interaction session with students | | | |
| 2. | Title of the Event | Student's Grievance Redressal Program | | | |
| 3. | Date | 30 th June 2020 | | | |
| 4. | Time | 9:30 - 10:30 AM | | | |
| 5. | Venue | Online using zoom App | | | |
| 6. | Resource Person 1 Details (Profile to be enclosed) | Name: Prof. Harshith Babu V.S. Organisation: Dayananda Sagar College of Arts, Science and Commerce Designation: Asst. Professor | | | |
| 7. | Topics Covered | To Whom and How student can report grievances and addressed students grievances | | | |
| 8. | Resource Person 2 Details (Profile to be enclosed) | Name: Nil Organisation: Nil Designation: Nil Area of Expertise: | | | |
| 9. | Topics Covered | Nil | | | |
| 10. | No. Faculty Participants (Enclose a copy of names with signatures) | Internal: | Nil | External: | Nil |
| 11. | No. Student Participants (Enclose a copy of names with signatures) | Internal: | 38 | External: | Nil |
| 12. | Faculty Coordinator/s | Prof. Harshith Babu | | | |
| 13. | Student Coordinator/s | Saravana (19CQCMD133) Jayasindhu (19CQCMD055) | | | |

| No. | Particulars | Event related Details |
|-----|--|--|
| 14. | Total Expenditure (Details to be enclosed) | -NIL- |
| 15. | Sponsors and Amount (If any) | -NIL- |
| 16. | Agenda of the Event (Attach a copy) | <ol style="list-style-type: none"> 1. Presenting students redressal procedure 2. Collecting Students complaints and feedbacks 3. Addressing the Issues |
| 17. | Report uploaded on college website? If yes, give details: | In progress |
| 18. | Report sent to media? If yes, give details: | -NIL- |
| 19. | Report uploaded in Social Media? If yes, give details: | -NIL- |
| 20. | Certificates Printed? (Attach a copy**) | -NIL- |
| 21. | Feedback Collected? (Attach a copy**) | -NIL- |
| 22. | Attendance Sheet Attached? * | NO |
| 23. | Summary of the Event (Minimum 100 words) | The program started by highlighting the objectives, vision and mission of the cell and also encouraged them how to approach the cell or the member of the cell without any hesitation or bias. Students were addressed about how to file the complaints and feedbacks through online. Students were given commitment that their problems will be solved at the earliest. |
| 24. | Photographs of the Event (At least 10 relevant, clear, and appropriate photos with title and explanation. The jpg files need to be attached) | <p style="text-align: center;">Attached (Pl attach photos with caption)</p>  <p style="text-align: center;">Photo 1: Prof. Harshith Babu addressing the students</p> |

| No. | Particulars | Event related Details |
|-----|-------------|--|
| | | <p>Procedure for lodging complaint</p> <ul style="list-style-type: none"> The students may put up grievances in writing/or in the format available in the admin dept. and drop it in boxes <p>Gilevances of the students to be redressed</p> <ul style="list-style-type: none"> Girls' Common Room with proper facilities. Better computer and internet access for the students. More books pertaining to new syllabus in the central library. Introduction of remedial teaching classes for financially & socially backward students. Providing career counseling facilities for the students. Improvement of toilet facilities for the students. Improvement of drinking water facilities for the students. University related Grievances <p>Photo 2. Prof. Harshith Babu explaining the procedure for lodging complaint to the students.</p>  <p>Photo 3. Student Saravana of I MBA is raising complaints</p>  <p>Photo 4: Student Chandana of I MBA is giving feedback</p> |

Harshith Babu
30/06/2020
Event Coordinator

Vandana
01/07/2020
HOD/Director

IQAC Co-ordinator
IQAC Co-ordinator

Principal
Principal