

DAYANANDASAGAR COLLEGE OF ARTS SCIENCE AND COMMERCE

Shavige Malleshwara Hills, Kumarswamy Layout, Bangalore-560082

Internal Quality Assurance Cell (IQAC) Cell

Student Grievance Redressal Cell (SAMRAKSHA)

Handling Grievances in Educational Institutions

Department: MBA (BU)

Date: 28th April 2023

Sl. No.	Particulars	Event related Details			
1	Event*	Seminar			
2	Title of the Event	Handling Grievances in Educational Institutions			
3	Date	28-04-2023			
4	Time	10:15 AM to 11:15 AM			
5	Venue	Room No. 502, 5 th Floor, Building no. 13			
6	Resource Person 1 Details** (Profile to be enclosed)	Dr. Ameer Asra Ahmed Faculty, MBA BU DSCASC			
7	Topics Covered	<ul style="list-style-type: none">• Introduction to the Students' Grievance Redressal cell• Vision and Mission of the Cell• Objectives of the Cell• Procedure for resolving the students' grievances• Common grievances of students in Educational Institutions• Handling grievances in Educational Institutions			
8	No. Faculty Participants(Enclose a copy of names with signatures)	Internal:	01	External:	NA
9	No. Student Participants (Enclose a copy of names with signatures)	Internal:	121	External:	NA

Sl. No.	Particulars	Event related Details
1	Faculty Coordinator/s	Dr. Ameer Asra Ahmed Faculty, MBA BU DSCASC
1	Student Coordinator/s	Mr. Pankush – Section B – 1 st year MBA BU Ms. Divya S – Section B – 1 st year MBA BU
1	Total Expenditure (Details to be enclosed)	NIL
1	Sponsors and Amount (if any)	NA
1	Agenda of the Event (Enclose a copy)	The Grievance Redressal Committee is to develop a responsive and accountable attitude among all the students in order to maintain the healthy educational atmosphere in the college.
1	Report uploaded on college website? If yes, give details:	
1	Report sent to media? If yes, give details:	No
1	Report uploaded in Social Media? If yes, give details:	Yes https://www.facebook.com/photo/?fbid=811405250603794&set=pcb.811405273937125
1	Certificates Printed? (Enclose a copy***)	N/A
1	Feedback Collected? (Enclose a copy***)	No
2	Attendance Sheet Attached?	Yes

Sl. No.	Particulars	Event related Details
2	Summary of the Event (Minimum 100 words)	<p>The functions of Students' Grievance Redressal Committee are to look into the complaints lodged by any student and judge its merit. Anyone with a genuine grievance may approach the Grievance Redressal Committee members in person or through email.</p> <p>Dr. Ameer Asra Ahmed conducted an offline session for the students of MBA I Semester on the topic "Handling Grievances in Educational Institutions". The session was conducted in the classroom. There was a sample Grievance Redressal format shown and explained to the students. This session was necessary for the students to know about this cell, as the students were having lot of doubts in this cell. Many students asked doubts about the references to be given. Also, they were given suggestions about what to include and what not to include in the Student Grievance Redressal Cell. Good response from the 1st semester MBA students who attended the seminar. The speaker also gave examples of some of the common grievances of students in educational institutions and also spoke about the various ways in which the students' grievances in educational institutions could be resolved.</p>
2	Photographs of the Event (At least 10 relevant, clear, and appropriate photos with title and explanation. The jpg files need to be attached)	Enclosed Below

Notes:

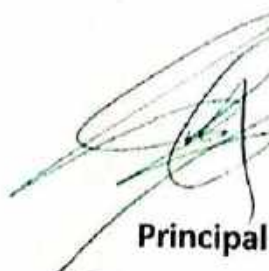
- * Seminar / Workshop / Symposium / Conference / Cultural Fest / Quiz / Sports / Literature Fest, etc.
- ** Name / Organization / Designation / Area of Expertise
- *** Format Copy need to be attached and hard copy need to be filed

PS: Whichever column is not applicable, write as NA.


Event Coordinator


HOD/Director


IQAC Coordinator
28/04/23


Principal

Dayananda Sagar College of Arts, Science and Commerce

Department of MBA BU

Student Grievance Cell (Samraksha)

Photographs

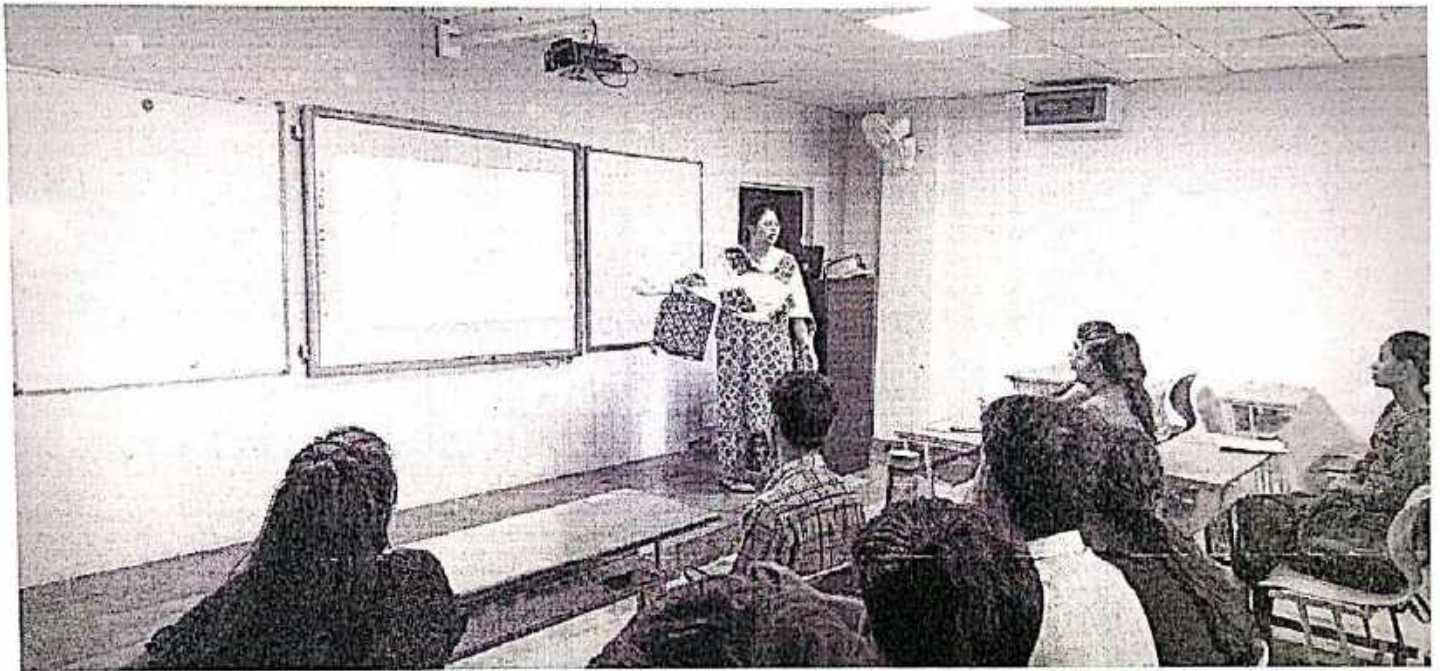


Photo 1: Speaker explaining the objectives of Student Grievance Redressal Cell

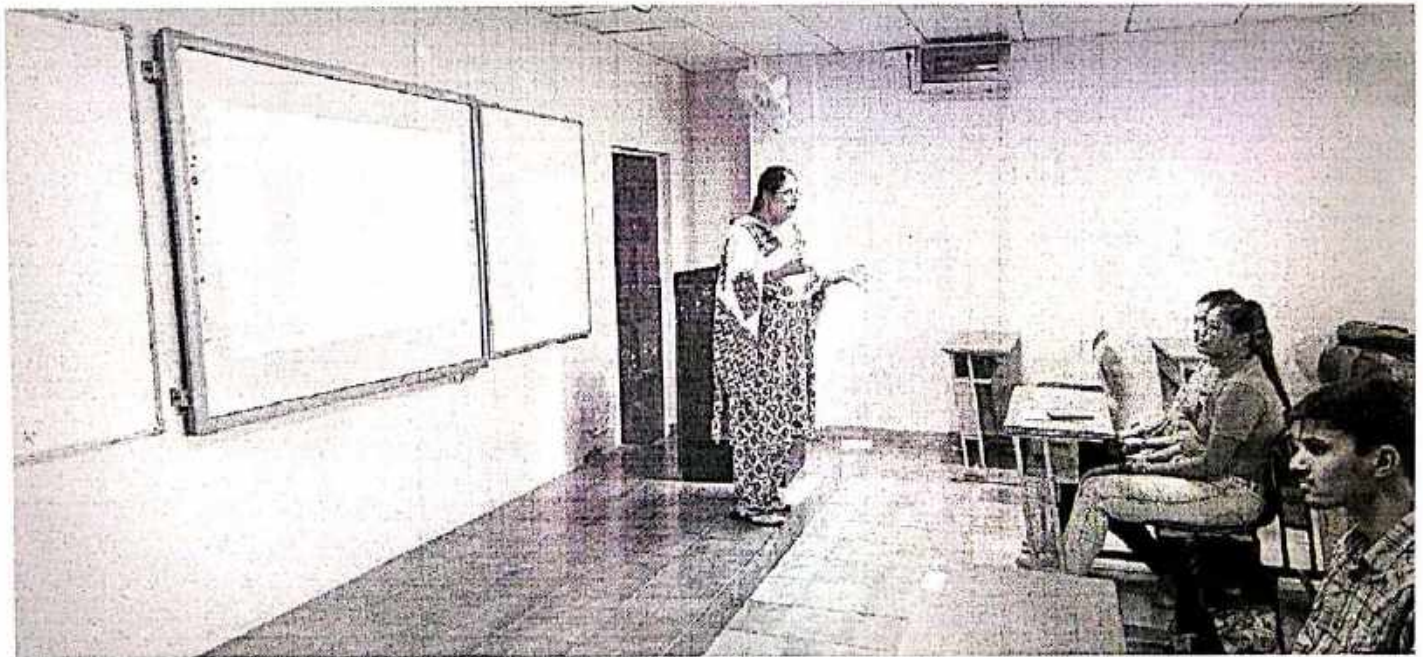


Photo 2: Speaker talking about the Procedure for Lodging Complaint in Student Grievance Cell



Photo 3: Students being attentive towards the session on Student Grievance Cell



Photo 4: Students interacting with the speaker during the session

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Attendance List (Section A, B & C)

2022M002	ADITI DEWANGAN
2022P001	ADITI MANSUR
2022M005	AKASH VP
2022M007	AMITH TGM
2022M008	ANIKET ASHWIN KAMAT
2022M010	ASHLESHA KUMARI
2022M012	AYUSH
2022M001	AAGHASH R
2022M003	AISHIK ROY CHOUDHURY
2022P002	AKSHAY A NAIK
2022M009	ANKITH R
2022P012	ARSHIYANAZ KB
2022M004	AJITH KUMAR
2022M006	AMAN SAMEER
2022M011	ASWATHI P NAIR
2022M013	AYUSHI SHUKLA
2022P003	BEVANTH E SINGH
2022M014	BASAVARAJESHWARI R ABBIGERI
2022M019	DEVADARSH SUNIL
2022P004	CHANDAN CS
2022M017	CHINMAYE P
2022P007	DEEPIKA K
2022M018	DEEPTHI V
2022M020	DIVYA G
2022M023	GULAM ABDUL KADIR
2022M028	JOSHIKA DK
2022P011	JYOTHISH KUMAR S
2022M030	KARTHIK M RAO
2022M032	KIRAN PATEL ED
2022M035	MAHESH

2022M037	MEGHANA UMESH HEGDE
2022M038	MOHAMMED JASEEM P
2022P016	NAMRATHA MP
2022M044	NIHAL SAGAR GOWDA
2022P018	POONAM PONNAMMA KV
2022P020	PUSHPALATHA M
2022M049	RAHUL M
2022P021	RAHUL TILAK
2022M052	RASHATH HS
2022M053	RISHI NANDA B S
2022M055	ROHITH DEVRAKONDA
2022M056	RUBY KUMARI
2022P025	SAHANA J
2022M058	SAHEL SALAM KC
2022M060	SAI SUJITH R
2022M061	SAKSHI SATYANARAYANA GOWDA
2022M040	NAMRATA HANAMANTHGOUDA PATIL
2022P017	NAVAMI VJ
2022M042	NEHARICKA SUBBA
2022M043	NEVIL KANIK
2022M046	PANKUSH DILIP JAIN
2022P005	PREETHI CK
2022P022	RAJENDRA GANAPATI NAIK
2022M051	RAKSHA HG
2022M054	ROHAN PIUS
2022M062	SAKTHI SUNDARAM R
2022P026	SAMPRITHA R SHETTY
2022M064	SANGAMESH BAGEWADI

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28/04/23

2022M070	SHARAN M
2022M074	SHREYA CHAKRABORTY
2022M075	SHREYA TP
2022M076	SOMPALLI CHAITANYA
2022P030	SOUBHAGYA SINGRI
2022P034	SUKRUTH HEBBAR GR
2022M078	SUNITHA VH
2022P037	TEJASHWINI N
2022P038	TEJASWINI M
2022M083	UDAYAGIRI SIVA CHARAN SUBRAMANYAM
2022M085	VAMSHI KRISHNA
2022M087	VARUNKUMAR N
2022P040	VIDYANANDA C HEGDE
2022M091	VINITHA M
2022M093	VISHAL M KOCHREKAR
2022M050	RAHUL RAJ
2022P023	RASHMI S KULKARNI
2022M057	SACHIN K N
2022P024	SACHIN RAJ
2022M059	SAI CHARAN SUBRAMANYAM M
2022M063	SAMEERA BHARADWAJ KS
2022M065	SANJANA BK
2022P027	SANJAY SAJJAN
2022M067	SHAKEEL AKTHAR AV
2022M068	SHALINI P
2022M071	SHARANYA R VASISHTA
2022M072	SHARATH KALKUNTE
2022M073	SHIVANGI VIJAY PATHAK
2022P029	SNEHA R
2022P031	SOWMITHRA R
2022P033	SUHAS MS
2022M079	SURAJ RK
2022P035	SURAJ S KOTHARI
2022M080	TANYA SINGH
2022P039	TRUPTHI RAVISHANKAR
2022M088	VEERASEKHAR REDDY D
2022M089	VEMULASOWMYA
2022M090	VIJAYA MADHAVAN.S

2022M092	VISHAL M
2022P042	VIVEK.J
2022M096	YUGENDHAR B

Sample
28/4/23